

2011

Louisville

Street Tips

COALITION  HOMELESS

Educate Advocate Coordinate

Families

Singles

Teens

INTRODUCTION

The Louisville Street Tips booklet is produced and published by The Coalition for the Homeless. It is intended to be a quick reference guide for those in immediate need of shelter or services. In addition, we hope that service providers will find this guide useful in providing referrals to our homeless population and others in need.

If you need additional copies, please call us at The Coalition for the Homeless office: 502.636.9550 x10 or print from our website at www.louhomeless.org

KEY TO SERVICES (F) = Family (S) = Single (T) = Teen (C) = Children

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EMERGENCY NIGHT SHELTERS

(S) (F) Center for Women and Families **581-7200**
927 South 2nd Street
(Intimate partner abuse/sexual assault victims; call first for information)

(S) The Healing Place
1020 West Market Street (Men) **568-6680**
1503 South 15th Street (Women) **568-6680**

(F) (S) Salvation Army Center of Hope **625-1170**
831 South Brook Street check-in: 4:30 pm

(F) Volunteers of America **636-0816**
1321 South Preston Street

(F) (S) Wayside Christian Mission **584-3711**
432 East Jefferson Street check-in from 4:30-5:30 pm

Wayside Men's Pavilion **584-3711**
432 East Jefferson Street

(T) YMCA Safe Place Services **635-5233**
2400 Crittenden Drive

(S) St. Vincent de Paul Ozanam Inn (Men) **584-2480 x 224**
1034 South Jackson Street Check-in from 3 – 3:30 pm

EMERGENCY DAY SHELTERS

(S) Jefferson Street Baptist Center's 733 Relief **584-6543**
733 East Jefferson Street Mon -Thurs 7am - 9pm Fri - Sun 7am - Noon

(S) St. John Center (Men) **568-6758**
700 E Muhammad Ali Blvd Daily 7 am - 3 pm except Wed close 2 pm

(F) (S) Wayside Christian Mission **584-3711**
432 East Jefferson Street (Men) 7:30 am – 4 pm (Women) 8 am – 5 pm

NIGHT AND DAY SHELTERS FOR TEENS 12-17 YEARS OLD

(T) YMCA Safe Place Services **635-5233**
2400 Crittenden Drive

EMERGENCY CHILDREN'S SHELTERS

(C) Home of the Innocents **596-1000**
1100 East Market Street

OPERATION WHITE FLAG

The Coalition for the Homeless coordinates a program to ensure that homeless people can find shelter during severe weather emergencies. **It goes into effect when:**

1. The temperature or the wind chill is at 35 degrees or lower, OR the temperature or heat index is 95 degrees or higher, OR an ozone alert has been called.
2. A white flag will fly outside each participating agency to show that Operation White is in effect. As long as one of the weather conditions listed in #1 above continues, you may remain inside at any of the participating agencies. It does not mean a bed will be available.
3. If you are not eligible for services at a particular shelter, the staff may not let you in. If not, they should attempt to find you another place to stay.
4. If a shelter is full and transportation is needed, Wayside Christian Mission will provide a ride to another White Flag Shelter.

THE FOLLOWING SHELTERS PARTICIPATE IN OPERATION WHITE FLAG:

(S) St. Vincent DePaul (Men) **584-2480 x224**
1034 South Jackson Street

(F) (S) Salvation Army Center of Hope (Men, Women, Families) **625-1170**
831 South Brook Street

(S) The Healing Place
1020 West Market Street (Men) **568-6680**
1503 South 15th Street (Women) **568-6680**

(F) (S) Wayside Christian Mission **584-3711**
432 East Jefferson Street (Men, Women, Families)

*To find out when **Operation White Flag** is in effect;
call one of the shelters listed above or
call the **Crisis and Information Line** at 589-4313*

MEALS

Breakfast or Early Lunch

Jefferson Street Baptist Center's 733 Relief Mon-Thurs 7 - 9 am **584-6543**
733 E Jefferson St Lunch for JSBC's Advance Louisville participants noon -1 pm

Lord's Kitchen **634-1665**
2732 South 5th Street Mon-Sat 8 - 9 am

Salvation Army Center of Hope **625-1170**
831 Brook Street 7 – 7:30 am

St. Augustine Church **584-4602**
1310 West Broadway Sandwiches; Mon - Wed, Fri 10:30 am - Noon

Wayside Christian Mission 6:30 -7:15 am Men, **584-3711**
432 East Jefferson 7:30 - 8 am Women & families, 8 - 8:30 am Community

West End Baptist Church Every Saturday 8:00 – 10:00 am **635-9267**
1400 South 4th Street

LUNCH

Cathedral of the Assumption **582-2971**
433 South 5th Street 12:15 - 1 pm

Fourth Avenue United Methodist Church **585-2176**
318 West St. Catherine Street Mon Tues Thurs Fri sack lunch; noon - 1:00 pm

Lampton Baptist Church Wed 11:00 am – 1:00 pm **541-7020**
850 South 4th Street

Franciscan Shelter House **589-0140**
748 South Preston Street Mon - Fri 10:30 am - 12:30 pm

The Healing Place for Women **568-6680**
1503 South 15th Street Sat & Sun 11:45 am - 12:15 pm

The Healing Place for Men **568-6680**
1020 West Market Street Mon - Fri 11:45 am - 12:30 pm

Jefferson Street Baptist Community @ Liberty **585-3787**
800 East Jefferson Street Sun 12:15 - 1:00 pm

Lord's Kitchen **634-1665**
2732 South 5th Street Sat - Sun 11:30 am - 12:30 pm

Wayside Christian Mission 12:00 – 1:00 pm Men & Community **584-3711**
432 East Jefferson Street 11:00 – 12:00 pm Women & families

St. Vincent de Paul Open Hand Kitchen 584-2480
 1026 South Jackson Street Mon - Sun Noon -12:30 pm

T) YMCA Safe Place Services 635-5233
 2400 Crittenden Drive Mon – Sat 11 am – noon

Feed the City 772-5384
 1100 South 26th Street Mon – Sat noon – 3 pm

DINNER

Lord’s Kitchen 2732 South 5th Street Tues & Wed 5 - 6 pm 634-1665

St. Vincent de Paul Open Hand Kitchen 584-2480
 1026 South Jackson Street Mon - Fri 5 - 5:30 pm

Salvation Army Center of Hope 831 Brook Street 5 - 6 pm 625-1170

The Healing Place for Men 568-6680
 1020 West Market Street restricted to men who sleep overnight

Wayside Christian Mission 584-3711
 432 East Jefferson Street 5 – 6 pm Men & Community
 4 – 5 pm Women & Families

(T) Dare to Care Food Bank Kid’s Café 587-7405
 930 West Chestnut Street (Mon – Fri 4:00 – 5:00 pm)

Lost Sheep Ministries Every Thursday @7:00 pm
 Cable Baptist Church (The Potter’s House) 315 Wenzel Avenue

GROCERIES

Dare to Care Food Bank 966-3821

Kentucky Harvest 894-9999

Sister Visitor Center 776-0155
 2235 W Market St *Helps west of 9th and north of Broadway Streets*

COMMODITY SUPPLEMENTAL

Food Program 595-3031
 1616 Rowan Street
(For those age 60 or over, children 0-6 years, pregnant, postpartum and breast-feeding women not on WIC. Call for income guidelines.)

Louisville Health Department WIC 574-6676
(For pregnant, postpartum, and breast-feeding women and children 0-5 years) Call for site nearest you for an appointment.)

CLOTHING

Bethlehem Baptist Church Tue & Wed 9:30 am -12:30 pm **964-4384**
5708 Preston Highway Tues - Wed 12 – 4 pm for 40213, 40219, 40229 zips only

Clothe-A-Child, Inc. **772-1225**
2124 West Muhammad Ali Boulevard (10:30 am – 1:30 pm) by appointment only

Lampton Baptist Church (Wed 11:00am – 1:00 pm) **541-7020**

Golden Arrow 626 South Shelby St Mon - Fri 9 am - 11:45 am **589-3537**
Children's and maternity clothes; diapers and baby food. Proof of children required

Jefferson County Public Schools **485-7062**
319 South 15th Street Tue & Thurs 9:30 - 11:30 am by appointment

J-town students **485-3535**

Schuhmann Center **589-6696**
730 East Gray Street Mon - Fri 9:00-11:45 am ID required

Walnut Street Baptist Church **589-3454**
1111 South 3rd Street Mon & Thurs 12:30-3:30 pm; sign in before 3 pm

Wayside Christian Mission **584-3711**
432 East Jefferson Street 8 am - 4:30 pm

Lost Sheep Ministries Every Thursday @ 7pm
Cable Baptist Church (The Potter's House) 315 Wenzel Avenue

Feed the City 1100 South 26th Street Mon – Sat **772-5384**

HEALTHCARE

Emergency Room/University Hospital **562-3000**

University C & Y Health Clinic **852-5321**
555 South Floyd Street must have medical card

University Child Health Services **629-8990**
230 East Broadway (Mon & Tues 7:00 am -7:30 pm Wed – Fri 7:30 am 4:30pm)

Phoenix Health Center (formerly St. John's Clinic) **568-6972**
712 East Muhammad Ali Boulevard (Mon – Fri 7:30 am-4:00 pm)
(Tues 4:30 – 8:30 pm)

Kosair Children's Hospital **629-6000**
231 East Chestnut Street

Park DuValle Community Health Center **584-2992**
1015 West Chestnut (10:00 am -5:00 pm)

Family Health East Broadway Center **583-1981**
914 East Broadway
(Mon - Wed 1:45 - 9:00 pm; Fri. 8:00 am - 4:30 pm)

Park DuValle Community Health Center **774-4401**
3015 Wilson Avenue (Mon - Fri. 8:00 am - 5:00 pm Sat Noon - 4:00 pm)

VETERANS SERVICES

Healthcare for Homeless Veterans Program **287-4178**
St John Center (Outreach)
700 East Muhammad Ali Boulevard (Mon - Fri assessment & referral)

Robley Rex VA Medical Center) **287-4000**
800 Zorn Avenue

Veterans Center (Outreach) **634-1916**
1347 South 3rd Street (Mon - Fri 9:00 am - 5:00 pm)

Interlink Counseling (Veterans only) **964-7147**
8311 Preston Highway (Mon – Fri 9:00 am - 5:00 pm)

DENTAL SERVICES

Phoenix Health Center *formerly St. John's Clinic* **568-6972**
712 E Muhammad Ali Blvd Walk-in accepted Tues, Wed, Thurs for homeless men,
women, children Appointments only Mon & Fri

FAMILY HEALTH SERVICES - CHILDREN & YOUTH SERVICES

Iroquois Family Health Center **366-4747**
4100 Taylor Boulevard Mon Wed Thurs & Fri 8 am - 4:30 pm - Tues 8 am - 3:30 pm

Portland Family Health **774-8631**
2215 Portland Ave
Mon & Thurs 8 am - 9 pm Fri. 8 am - 4:30 pm Sat 10:30 am - 2:30 pm

Family Health East Broadway Center **583-1981**
914 East Broadway
Mon - Wed 1:45 - 9 p m Fri 8 am - 4:30 pm Sat 10 am - 2 pm

Family Health Dixie Center **937-7277**
7219 Dixie Highway Appointment only 8 am - 4:30 pm

TUBERCULOSIS TESTING (TB)

Louisville Metro Health Department 400 East Gray Street (Appointment only Mon Tue Wed & Fri Noon-3:30 pm)	574-6617
Phoenix Health Center (<i>formerly St. John's Clinic</i>) 712 East Muhammad (Mon Tues Wed & Fri 8:00 am - 3:00 pm)	568-6972
Homeless Outreach (Call for nearest location Mon - Fri 8:00 am - 5:00 pm)	585-1969

MENTAL HEALTH SERVICES

Family & Children's Place (Mon - Fri 8:30 am - 8:30 pm)	893-3900
Seven Counties Services (non-residents) 101 West Muhammad Ali Boulevard	589-1100
Al-Anon and Alateen 4400 Bishop Lane, #104 (Mon - Fri 10:00 am - 2:00 pm)	458-1234
Alcoholics Anonymous 332 West Broadway, Room 620 (Mon - Fri 8:00 am - 1:00 pm & 2:00 - 4:00 pm)	582-1849
Jefferson Alcohol Drug Abuse Center (JADAC) 600 South Preston Street	583-3951
Narcotics Anonymous 24 Hour Helpline	499-4423

SEXUALLY TRANSMITTED DISEASES & HIV SERVICES

AIDS Service Center Coalition & Louisville AIDS Resource Center Deaf services/TDD line 810 Barret Avenue Mon – Fri 9 am - 5 pm	574-5490 574-5775
House of Ruth 607 East Saint Catherine Street Mon - Fri 8:45 am -4:45 pm	587-5080

HELP WITH CHILDREN

Office of Homeless Migrant Education (pre-school & school) 911 South Floyd Street, Room 211 Dawson Orman Education Center	485-3650
Jefferson County Public Schools	485-3001

CHILDCARE

Community Coordinated Child Care (4C's) 595-4323
908 West Broadway (Call for appointment)

Wayside Christian Mission 584-3711
432 E Jefferson St.

JOBS AND EDUCATION

Family Scholar House 584-8090
403 Reg Smith Circle Provides academic advising and case management support for low income single parents interested in a college degree. Individuals must have a high school diploma or GED, and custody of children to qualify.

Career Resources 574-4100
2900 West Broadway, Suite 100

Family and Community Support for Women and Families 581-7237
927 South 2nd Street

The Nia Center 775-2556
2900 West Broadway

College Access Center 584-0475
200 West Broadway, 7th Floor

Department for Employment Services 595-4762
600 West Cedar Street

GTS Staffing (Goodwill Temporary Services) 581-0058
4200 Bishop Lane (Mon – Thurs 8:00 am – 11:00 pm)

Jefferson County Public Schools Adult Education (GED) 485-7400

Kentucky Vocational Rehabilitation 595-4173
(Call for referral Mon – Fri 8:00 am - 4:30 pm)

Louisville Urban League 561-6830
1535 West Broadway

FINDING OTHER HELP

Emergency 911

Metro Call 311

Metro United Way 211

Help Ministries		637-6441
Emergency financial assistance serving 40202, 40203, & part of 40208		
By appointment only Mon 10 am – Noon, Tues – Thurs 9:30 – 11:30 am		
Help Information for Ex-Offenders		877-466-2834
Kentucky Refugee Ministries	Mon – Fri 8:30 am to 5:00 pm	479-9180
Crisis and Information Center		589-4313
Deaf Relay TDD line		589-4259
Adult Protective Services	908 West Broadway, 11 th floor	595-4803
Abuse Hotline		888-752-6200
American Red Cross	<i>We Speak Your Language</i>	589-4450 x445
510 East Chestnut Street		
Bus Service (TARC)	1000 West Broadway	585-1234
Hearing Impaired	1000 West Broadway	587-8255
Child Abuse Hotline		595-4550
Child Support Division	315 W Muhammad Ali Blvd	574-8300
Crimes against Children		574-2465
Crimes Against Seniors	Unit for LMPD	574-2278
Deaf Relay Service (Free for anyone without a machine)		888-648-6057
River City Love Squad		533-7257
Center for Women and Families Crisis Hotline		581-7222
Southern Indiana Campus		877-803-7577
National Hotline		800-799-7233
Food Stamps	Mon - Fri 7 am - 5 pm	595-3636
Medical Card		595-4238
Passport Health Plan	for children	800-578-0603
Metro Human Needs Alliance		585-3556
1113 South 4 th St		

Prodigal Ministries 1410 Dixie Highway		776-7347
Rape Crisis Program 226 West Breckinridge Street	24 hour hotline	581-7273
Social Security Office 601 West Broadway		582-6690
TANF aka Temporary Assistance for Needy Families 908 West Broadway		595-4238
Travelers Aid 410 West Chestnut Street, Suite 609		540-2612
Homeless Prevention Program 810 Barret Avenue	<i>Assistance for State Prison serve-outs, Central State patients and those aging out of state foster care</i>	574-6452
ElderServe		587-8673
GuardiaCare Services, Inc. 215 W. Breckinridge Street	Payee services	585-9949
Home of the Innocents – Aftercare Program Offering intensive case management for ages 18 – 24		596-1320

FINDING LEGAL HELP

Legal Aid Society 416 West Muhammad Ali Boulevard		584-1254
ACLU 425 West Muhammad Ali Boulevard		581-1181

REPORTING ADULT AND CHILD ABUSE

By law, any person having reasonable cause to suspect that any adult or child is suffering abuse, neglect, or exploitation, must report it to:

Adult Protective Services	595-4550
Child Protective Services <i>The caller does not have to reveal his/her name.</i>	595-4550

OBTAINING PROTECTIVE ORDERS

For problems involving family violence, you may be able to get an emergency protective order. This “no contact” order requires a person (not to do something) for a specific period of time. You may need both an emergency protective order and a criminal complaint. Emergency Protective Orders may be obtained by going to:

The Family Court Clerk

Judicial Center

701 West Jefferson Street, 1st floor

8:30 am - 3:30 pm

At any other time, you may go to the Warrant Desk on the first floor of the Hall of Justice. It is open 24 hours a day, weekends, and holidays. For more information, call the Emergency Protective Order Office at **595-4697**.

GETTING IDENTIFICATION

Birth Certificate

For a copy of your birth certificate, write to the Bureau of Vital Statistics in the state and county where you were born. There is usually a fee for this service. To find the address and phone number of the Bureau in your birth state and county, look in your local library for the telephone directory of the city and state where you were born. For the phone number, dial 1+ the area code of your Birth County, + 585-1212 and ask for the Bureau of Vital Statistics. If you were born in Kentucky, you may phone the **Kentucky Bureau of Vital Statistics, Frankfort, KY 502-564-4212**

Social Security Card

To obtain your Social Security card, phone Social Security Administration General Information, **1-800-772-1213**, or go to the Social Security main office at **601 West Broadway, 582-6690**. You will need a copy of your birth certificate or baptismal record. A non-US citizen needs their birth certificate and a legal paper such as a passport or visa.

Identification Card

You can apply for an identification card at any of the driver's license offices. It will last four years. You must:

- Be 12 years of age or older;
- Present your official social security card;
- Have two items of identification, one of which must list your full name and date of birth, and a second supporting document such as:

Birth certificate, school record stating date of birth, baptismal certificate, family bible record, passport, vehicle registration certificate, court order which includes legal name, voter registration card, marriage license or certificate, driver's license, or military ID.

- *Pay a fee*

PROBLEM SOLVING PROCEDURE

1. If you have a complaint or a concern about an agency or a staff member of any agency, go through that agency's grievance procedure to deal with the concern.
2. If you aren't satisfied with the agency's response, **THEN** call **The Coalition for the Homeless** at 636-9550 to express the complaint or concern.
3. **The Coalition** will work with both the agency and you to try and resolve the concern.

Louisville Street Tips

is a service provided by The

COALITION  HOMELESS

Educate Advocate Coordinate

1300 South 4th Street, Suite 250
Louisville, KY 40208-2314

502.636.9550
502.636.9950 fax

Email: admin@louhomeless.org
Website: www.louhomeless.org