

2010 Louisville Street Tips



Families – Singles – Teens

INTRODUCTION

The Louisville Street Tips booklet is produced and published by The Coalition for the Homeless. It is intended to be a quick reference guide for those in immediate need of shelter or services. In addition, we hope that service providers will find this guide useful in providing referrals to our homeless population and others in need.

If you need additional copies, please call the office of The Coalition for the Homeless (502) 589-0190 or print from our website, www.louhomelessl.org.

KEY TO SERVICES

(F) = Family
(S) = Single
(T) = Teen
(C) = Children

| Table of Contents | Page |
|--|------|
| Emergency Shelters..... | 1-4 |
| Operation White Flag..... | 3 |
| Meals (breakfast, lunch, dinner, and groceries)..... | 5 |
| Clothing..... | 8 |
| Healthcare..... | 9 |
| Veteran Services..... | 10 |
| Dental Services..... | 11 |
| Family Health Services..... | 11 |
| Mental Health Services..... | 12 |
| Tuberculosis Testing..... | 13 |
| Sexually Transmitted Diseases & HIV Services..... | 13 |
| Help with Children & Child Care..... | 13 |
| Jobs & Education..... | 13 |
| Finding Other Help..... | 13 |

EMERGENCY NIGHT SHELTERS

(S) (F) Center for Women and Families

581-7200

927 South 2nd Street

(Domestic violence female victims only; call first for information)

(S) The Healing Place

1020 West Market Street (Men)

583-0369

1607 West Broadway (Women)

568-6680

(F) (S) Salvation Army

625-1170

831 South Brook Street

(Check-in: 5:00 pm for women and 6:00 pm men.)

(F) Volunteers of America

636-0816

1321 South Preston Street

(F) (S) Wayside Christian Mission

584-3711

812 East Market Street

(Check-in: 4:30-5:30 pm)

Wayside Men's Pavilion

584-3711

432 East Jefferson Street

(T) YMCA Safe Place Services

635-5233

2400 Crittenden Drive

(S) St. Vincent de Paul Ozanam Inn (Men)

584-2480 ext. 224

1034 South Jackson Street

(Check-in 3:00 - 3:30 pm)

EMRGENCY DAY SHELTERS

(S) Jefferson Street Baptist Center

584-6543

733 East Jefferson Street

(Mon -Thurs 7:00 am - 3:00pm Fri - Sun 7:00 am - Noon)

(S) St. John Center (Men)
 568-6758
 700 East Muhammad Ali Boulevard
 (Daily 7:00 am-3:00 pm except Wed close 2:00 pm)

(F) (S) Wayside Christian Mission
 584-3711
 432 East Jefferson Street (Men) 7:30 am - 4:00pm
 812 East Market Street (Women) 8:00 am - 5:00 pm

**NIGHT AND DAY SHELTERS FOR TEENS
 (13-17 YEARS OLD)**

(T) YMCA Safe Place Services
 635-5233
 2400 Crittenden Drive

EMERGENCY CHILDREN'S SHELTERS

(C) Home of the Innocents
 596-1000
 1100 East Market Street

OPERATION WHITE FLAG

The Coalition for the Homeless coordinates a program to ensure that homeless people can find shelter during severe weather emergencies. It goes into effect when:

1. The temperature or the wind chill is at 35 degrees or lower, OR the temperature or heat index is 95 degrees or higher, OR an ozone alert has been called.
2. A white flag will fly outside each participating agency to show that Operation White is in effect. As long as one of the weather conditions listed in #1 above continues, you may remain inside at any of the participating agencies. It does not mean a bed will be available.
3. If you are not eligible for services at a particular shelter, the staff may not let you in. If not, they should attempt to find you another place to stay.
4. If a shelter is full and transportation is needed, Wayside Christian Mission will provide a ride to another White Flag Shelter.

THE FOLLOWING SHELTERS PARTICIPATE IN OPERATION WHITE FLAG:**(S) St. Vincent DePaul (Men)****584-2480****1034 South Jackson Street****(F) (S) Salvation Army (Men, Women, Families)****625-1170****831 South Brook Street****(S) The Healing Place****1020 West Market Street (Men)****583-0369****1607 West Broadway (Women)****568-6680****(S) Volunteers of America (Men)****636-0742****(F) (S) Wayside Christian Mission****584-3711****812 East Market Street (Women, Families)****432 East Jefferson Street (Men)**

To find out when Operation White Flag is in effect, call one of the shelters listed above or call the Crisis and Information Line 589-4313.

MEALS***Breakfast or Early Lunch*****Jefferson Street Baptist Center****584-6543****733 East Jefferson Street****(Mon-Thurs 7:00 am-2:30 pm)****(Fri-Sun 7:00 am - Noon coffee and doughnut)****Lord's Kitchen****634-1665****2732 South 5th Street****(Mon-Sat 11:30 am - 12:30pm)****Salvation Army Center of Hope****625-1170****831 Brook Street****(7:00 - 8:00 am)**

St. Augustine Church
584-4602
1310 West Broadway
(Sandwiches; Mon-Wed, Fri 10:30 am-Noon)

St. Vincent de Paul Open Hand Kitchen
584-2480
1026 South Jackson Street
(Mon - Fri 7:00 am residents only)

Wayside Christian Mission
584-2480
432 East Jefferson
(6:30 - 7:15 am Men 7:30 - 8:00 am Women & families; 8:00 - 8:30 am Community)

LUNCH

Cathedral of the Assumption
582-2971
433 South 5th Street
(12:15 - 1:00 pm)

Fourth Avenue United Methodist Church
585-2176
318 West St. Catherine Street
(Mon Tues Thurs Fri sack lunch 12:00 - 1:00 pm)

Lampton Baptist Church
Wed 11:00 am - 1:00 pm
541-7020
850 South 4th Street

Franciscan Shelter House
589-0140
748 South Preston Street
(Mon - Fri 10:30 am - 12:30 pm)

The Healing Place for Women
568-6680
1607 West Broadway
(Sat & Sun 11:45 am - 12:15 pm)

The Healing Place for Men
583-0369
1020 West Market Street
(Mon - Fri 11:45 am - 12:30 pm)

Jefferson Street Baptist Community @ Liberty
585-3787
800 East Jefferson Street
(Sun 12:15 - 1:00 pm)

Lord's Kitchen
634-1665
2732 South 5th Street
(Mon - Sun 11:30 am - 12:30 pm)

Wayside Christian Mission
584-3711
432 East Jefferson Street
(12:30 - 1:30 pm Men & Community)
(12:00-12:30 pm Women & families)

St. Vincent de Paul Open Hand Kitchen
584-2480
1026 South Jackson Street
(Mon - Fri Noon -12:30 pm)

T) YMCA Safe Place Services
635-5233
2400 Crittenden Drive
(Mon - Sat 11:00 am - 12:00pm)

DINNER

Lord's Kitchen
634-1665
2732 South 5th Street (Tues - Thurs 5:00 - 6:00 pm)

St. Vincent de Paul Open Hand Kitchen
584-2480
1026 South Jackson Street
(Mon - Fri 5:00 - 5:30 pm)

Salvation Army Center of Hope
625-1170
831 Brook Street
(5:00 - 6:00 pm)

The Healing Place for Women
568-6680
1607 West Broadway
(Sat & Sun 4:30 - 5:00 pm)

The Healing Place for Men
583-0369
1020 West Market Street
(Restricted to men who sleep overnight)

Wayside Christian Mission
584-3711
432 East Jefferson Street
(6:00 – 6:30 pm Men & Community)
(5:00-5:30 p.m. Women & Families)

(T) Dare to Care Food Bank Kid's Café
587-7405
930 West Chestnut Street
(Mon – Fri 4:00 – 5:00 pm)

GROCERIES

Dare to Care Food Bank
966-3821

Kentucky Harvest
894-9999

Sister Visitor Center
776-0155
2235 West Market Street (*Helps west of 9th and north of Broadway Streets*)

COMMODITY SUPPLEMENTAL

Food Program
595-3031
1616 Rowan Street
(*For those age 60 or over, children 0-6 years, pregnant, postpartum and breast-feeding women not on WIC. Call for income guidelines.*)

Louisville Health Department WIC
574-6676
(*For pregnant, postpartum, and breast-feeding women and children 0-5 years*) Call for site nearest you for an appointment.)

CLOTHING

Bethlehem Baptist Church
964-4384
5708 Preston Highway
(Tue & Wed 9:30 am -12:30 pm)
(Tues - Wed 12:00 – 4:00 pm for 40213, 40219, 40229 zips)

Clothe-A-Child, Inc.
772-1225
2124 West Muhammad Ali Boulevard
(10:30 am – 1:30 pm)
Appointments only

Lampton Baptist Church
(Wed 11:00am – 1:00 pm)
541-7020

Golden Arrow
589-3537
626 South Shelby Street (Mon - Fri 9:00 am - 11:45 am)
(Children's and maternity clothes; diapers and baby food. Proof of children required)

Jefferson County Public Schools
485-7062
319 South 15th Street
(Tue & Thurs 9:30 - 11:30 am by appointment)

J-town students
485-3535

Schuhmann Center
589-6696
730 East Gray Street
(Mon - Fri 9:00-11:45 am ID required)

The Healing Place for Men
583-0369
1020 West Market Street
(Mon – Fri 12:00-1:00 pm)

The Healing Place for Women
568-6680
1607 West Broadway
(Mon - Fri 4:00-4:30 pm) Appointments made Thursday

Walnut Street Baptist Church
589-3454
1111 South 3rd Street
(Mon & Thurs 12:30-3:30 pm; sign in before 3:00 p.m.)

Wayside Christian Mission
584-3711
432 East Jefferson Street
(8:00 am - 4:30 pm)

HEALTHCARE

Emergency Room/University Hospital
562-3000

University C & Y Health Clinic
852-5321
555 South Floyd Street (must have medical card)

University Child Health Services
629-8990
230 East Broadway
(Mon & Tues 7:00 am -7:30 pm Wed - Fri 7:30 am 4:30pm)

Phoenix Health Center
(Formerly St. John's Clinic)
568-6972
712 East Muhammad Ali Boulevard
(Mon - Fri 7:30 am-4:00 pm) (Tues 4:30 - 8:30 pm)

Kosair Children's Hospital
629-6000
231 East Chestnut Street

Park DuValle Community Health Center
584-2992
1015 West Chestnut
(10:00 am -5:00 pm)

Family Health East Broadway Center
583-1981
914 East Broadway
(Mon - Wed 1:45 - 9:00 pm; Fri. 8:00 am - 4:30 pm)

Park DuValle Community Health Center
774-4401
3015 Wilson Avenue
(Mon - Fri. 8:00 am - 5:00 pm Sat Noon - 4:00 pm)

The Healing Place for Men
583-0369
1020 West Market Street
(Physicians Clinic Tues & Thurs 5:30-6:30 pm)

VETERANS SERVICES

St. John Center
(HCHV Veterans Program)
581-1171
700 East Muhammad Ali Boulevard
(Mon - Fri assessment & referral)

Veterans Administration (VA)
895-3401
700 Zorn Avenue

Veterans Center
(Outreach)
634-1916
1347 South 3rd Street
(Mon - Fri 9:00 am - 5:00 pm)

Interlink Counseling
(Veterans only)
964-7147
8311 Preston Highway
(Mon - Fri 9:00 am - 5:00 pm)

Interlink Counseling Services
Daughters of Zion
(Female Veterans)
964-7147
8311 Preston Highway
(Mon - Fri 9:00 am - 5:00 pm)

DENTAL SERVICES

Phoenix Health Center

(Formerly St. John's Clinic)

568-6972

712 East Muhammad Ali Boulevard

**(Walk-in Tues Wed Thurs & Fri for homeless men, women and children;
Appointments only Mon & Fri)**

FAMILY HEALTH SERVICES**CHILDREN & YOUTH SERVICES**

Iroquois Family Health Center

366-4747

4100 Taylor Boulevard

(Mon Wed Thurs & Fri 8:00 am - 4:30 pm Tues 8:00 am - 3:30 pm)

Portland Family Health

774-8631

2215 Portland Avenue

(Mon & Thurs 8:00 am - 9:00 pm Fri. 8:00 am - 4:30 pm Sat 10:30 am - 2:30 pm)

Family Health East Broadway Center

583-1981

914 East Broadway

(Mon - Wed 1:45 - 9:00 p m Fri 8:00 am - 4:30 pm Sat 10:00 am - 2:00 pm)

Family Health Dixie Center

937-7277

7219 Dixie Highway (Appointment only 8:00 am - 4:30 pm)

TUBERCULOSIS TESTING (TB)

Louisville Metro Health Department

574-6617

400 East Gray Street

(Appointment only Mon Tue Wed & Fri Noon-3:30 pm)

Phoenix Health Center

(Formerly St. John's Clinic)

568-6972

712 East Muhammad

(Mon Tues Wed & Fri 8:00 am - 3:00 pm)

Homeless Outreach
585-1969
(Call for nearest location Mon - Fri 8:00 am - 5:00 pm)

The Healing Place
583-0369
1020 West Market Street
(Call for days and times)

MENTAL HEALTH SERVICES

Interlink Counseling Service
964-7147
Daughters of Zion (female veterans)
8311 Preston Highway

Family and Children Counseling Center
893-3900
(Mon - Fri 8:30 am - 8:30 pm)

Seven Counties Services (non-residents)
589-1100
101 West Muhammad Ali Boulevard

Al-Anon and Alateen
458-1234
4400 Bishop Lane, #104
(Mon - Fri 10:00 am - 2:00 pm)

Alcoholics Anonymous
582-1849
332 West Broadway, Room 620
(Mon - Fri 8:00 am - 1:00 pm & 2:00 - 4:00 pm)

Jefferson Alcohol Drug Abuse Center
(JADAC)
583-3951
600 South Preston Street

Narcotics Anonymous
499-4423
24 Hour Helpline

The Healing Place for Men
583-0369
1020 West Market Street

The Healing Place for Women
568-6680
1607 West Broadway

SEXUALLY TRANSMITTED DIEASES & HIV SERVICES

AIDS Service Center Coalition & Louisville AIDS Resource Center
574-5490

Deaf services/TDD line
574-5775
810 Barret Avenue
(Mon - Fri 9:00 am - 5:00 pm)

HELP WITH CHILDREN

Office of Homeless Migrant Education
(Pre-school & school)
485-3650
911 South Floyd Street, Room 211 Dawson Orman Education Center

Jefferson County Public Schools
485-3001

CHILDCARE

Community Coordinated Child Care (4C's)
595-4323
908 West Broadway (Call for appointment)

Wayside Christian Mission
584-3711
822 East Market Street

JOBS AND EDUCATION

Career Resources
574-4100
2900 West Broadway, Suite 100

Family and Community Support for Women and Families
581-7237
927 South 2nd Street

The Nia Center
775-2556
2900 West Broadway

College Access Center
584-0475
200 West Broadway, 7th Floor

Department for Employment Services
595-4762
600 West Cedar Street

Goodwill Industries Temporary Services
581-0058
4200 Bishop Lane
(Mon - Thurs 9:00 am - 1:00 pm)

Jefferson County Public Schools Adult Education (GED)
485-7400

Kentucky Vocational Rehabilitation
595-4173
(Call for referral Mon - Fri 8:00 am - 4:30 pm)

Louisville Urban League
561-6830
1535 West Broadway

FINDING OTHER HELP

Emergency
911

Metro Call
311

Metro United Way
211

Help Ministries
597-1999
Assistance with rent & utilities M-F 9:30 - 11:30 am

Help Information for Ex-Offenders
1-877-466-2834

Kentucky Refugee Ministries
479-9180
Mon - Fri 8:30 am to 5:00 pm

Lost Sheep Ministries
594-0451

Crisis and Information Center
589-4313
Deaf Relay TDD line
589-4259

Adult Protective Services
595-4803
908 West Broadway, 11th floor

Abuse Hotline
1-888-752-6200

American Red Cross (We Speak Your Language)
589-4450 ext. 445
510 East Chestnut Street

Bus Service (TARC)
585-1234
Hearing Impaired
587-8255
1000 West Broadway

Child Abuse Hotline
595-4550

Child Support Division
574-8300
315 West Muhammad Ali Boulevard

Crimes against Children
574-2465

Deaf Relay Service (Free for anyone without a machine)
1-888-648-6057

Department for Human Services Information and Referral
311
810 Barret Avenue
(Phone answered 8:00 am - 4:30 pm only)

**River City Love Squad
533-7257**

**Center for Women and Families Crisis Hotline
581-7222
Southern Indiana Campus
1-877-803-7577
National Hotline
1-800-799-7233**

**Food Stamps
595-3636
(Mon - Fri 7:00 am - 6:00 pm)**

**Medical Card
595-4238**

**Passport Health Plan
(For children)
1-800-578-0603**

**Metro Human Needs Alliance
585-3556
1113 South 4th Street**

**Office of Veterans Affairs
582-5849
545 South 3rd Street**

**Prodigal Ministries
776-7347
1410 Dixie Highway**

**Rape Crisis Program
(24 hour hotline)
581-7273
226 West Breckinridge Street**

**Social Security Office
582-6690
601 West Broadway**

**TANF
595-4238
908 West Broadway**

Traveler's Aid
540-2612
410 West Chestnut Street, Suite 530

FINDING LEGAL HELP

Legal Aid Society
584-1254
416 West Muhammad Ali Boulevard

ACLU
581-1181
425 West Muhammad Ali Boulevard

REPORTING ADULT AND CHILD ABUSE

By law, any person having reasonable cause to suspect that any adult or child is suffering abuse, neglect, or exploitation, must report it to:

Adult Protective Services
595-4550

Child Protective Services
595-4550

The caller does not have to reveal his/her name.

OBTAINING PROTECTIVE ORDERS

For problems involving family violence, you may be able to get an emergency protective order. This "no contact" order requires a person (not to do something) for a specific period of time. You may need both an emergency protective order and a criminal complaint. Emergency Protective Orders may be obtained by going to:

The Family Court Clerk
Judicial Center
701 West Jefferson Street, 1st floor
8:30 am - 3:30 pm

At any other time, you may go to the Warrant Desk on the first floor of the Hall of Justice. It is open 24 hours a day, weekends, and holidays. For more information, call the Emergency Protective Order Office at 595-4697.

GETTING IDENTIFICATION

Birth Certificate

For a copy of your birth certificate, write to the Bureau of Vital Statistics in the state and county where you were born. There is usually a fee for this service. To find the address and phone number of the Bureau in your birth state and county, look in your local library for the telephone directory of the city and state where you were born. For the phone number, dial 1+ the area code of your Birth County, + 585-1212 and ask for the Bureau of Vital Statistics. If you were born in Kentucky, you may phone the Kentucky Bureau of Vital Statistics, Frankfort, KY, 1-502-564-4212.

Social Security Card

To obtain your Social Security card, phone Social Security Administration General Information, 1-800-772-1213, or go to the Social Security main office at 601 West Broadway, 582-6690. You will need a copy of your birth certificate or baptismal record. A non-US citizen needs their birth certificate and a legal paper such as a passport or visa.

Identification Card

You can apply for an identification card at any of the driver's license offices. It will last four years. You must:

- Be 12 years of age or older;
- Present your official social security card;
- Have two items of identification, one of which must list your full name and date of birth, and a second supporting document such as:
Birth certificate, school record stating date of birth, baptismal certificate, family bible record, passport, vehicle registration certificate, court order which includes legal name, voter registration card, marriage license or certificate, driver's license, or military ID.
- Pay a fee.

PROBLEM SOLVING PROCEDURE

1. If you have a complaint or a concern about an agency or a staff member of any agency, go through that agency's grievance procedure to deal with the concern.
2. If you aren't satisfied with the agency's response, then call The Coalition for the Homeless at 589-0190 to express the complaint or concern.
3. The Coalition will work with both the agency and you to try and resolve the concern.

A service provide by

COALITION FOR THE HOMELESS

Educate Advocate Coordinate

1115 South 4th Street, 3rd floor

Louisville, KY 40203

502.589.0190

502.589.4187 fax

Email: thecoal@bellsouth.net

Website: www.homelesscoal.org

Funding support from:

ST. EDWARD'S PARISH



BETHEL
ST. PAUL
CHURCH