

2010
Louisville Street Tips

COALITION  HOMELESS
Educate Advocate Coordinate

Families
Singles
Teens

INTRODUCTION

The Louisville Street Tips booklet is produced and published by The Coalition for the Homeless. It is intended to be a quick reference guide for those in immediate need of shelter or services. In addition, we hope that service providers will find this guide useful in providing referrals to our homeless population and others in need.

If you need additional copies, please call the office of The Coalition for the Homeless (502) 589-0190 or print from our website, www.louhomeless.org.

KEY TO SERVICES

(F) = Family

(S) = Single

(T) = Teen

(C) = Children

Table of Contents

	Page
Emergency Shelters	1 - 2
Operation White Flag	3 - 4
Meals (breakfast, lunch, dinner)	5 - 8
Nutrition	8 - 9
Clothing	9 - 11
Healthcare	11 - 12
Veteran Services	12 - 13
Dental Services	13
Family Health Services	13 - 14
Tuberculosis Testing	14
Mental Health Services	15 - 16
Sexually Transmitted Diseases & HIV Services	16
Help with Children & Child Care	16
Jobs & Education	17
Finding Other Help	18 - 24

EMERGENCY NIGHT SHELTERS

(S) (F) Center for Women and Families **581-7200**

927 South 2nd Street (Domestic violence female victims only; call first for information)

(S) The Healing Place

1020 West Market Street (Men)..... 568-6680

1503 South 15th Street (Women)..... 568-6680

(F) (S) Salvation Army **625-1170**

831 South Brook Street

(check-in: 5:00pm Women; 6:00pm Men)

(F) Volunteers of America **636-0816**

1321 South Preston Street

(F) (S) Wayside Christian Mission **584-3711**

432 East Jefferson Street

(check-in: 4:30 - 5:30pm)

Wayside Men's Pavilion **584-3711**

432 East Jefferson Street

(T) YMCA Safe Place Services **635-5233**

2400 Crittenden Drive

(S) St. Vincent de Paul Ozanam Inn

(Men) **584-2480 ext. 224**

1034 South Jackson Street (Check-in 3:00 - 3:30pm)

DAY SHELTERS

(S) Jefferson Street Baptist Center **584-6543**

733 East Jefferson Street

(Mon - Thurs 7:00am - 3:00pm; Fri - Sun 7:00am - Noon)

(S) St. John Center (Men) **568-6758**

700 East Muhammad Ali Boulevard

(Daily 7:00am - 3:00pm except Wed closed 2:00pm)

(F) (S) Wayside Christian Mission **584-3711**

432 East Jefferson Street (Men) 7:30am - 4:00pm

(Women) 8:00am - 5:00pm

NIGHT AND DAY SHELTERS FOR TEENS

(13-17 YEARS OLD)

(T) YMCA Safe Place Services **635-5233**

2400 Crittenden Drive

EMERGENCY CHILDREN'S SHELTERS

(C) Home of the Innocents **596-1000**

1100 East Market Street

OPERATION WHITE FLAG

The Coalition for the Homeless coordinates a program to ensure that homeless people can find shelter during severe weather emergencies. **It goes into effect when:**

1. The temperature or the wind chill is at 35 degrees or lower, OR the temperature or heat index is 95 degrees or higher, OR an ozone alert has been called.
2. A white flag will fly outside each participating agency to show that Operation White Flag is in effect. As long as one of the weather conditions listed in #1 above continues, you may remain inside at any of the participating agencies. It does not mean a bed will be available.
3. If you are not eligible for services at a particular shelter, the staff may not let you in. If not, they should attempt to find you another place to stay.
4. If a shelter is full and transportation is needed, Wayside Christian Mission will provide a ride to another White Flag Shelter.

**THE FOLLOWING SHELTERS PARTICIPATE IN
OPERATION WHITE FLAG:**

(S) St. Vincent DePaul (Men) **584-2480**
1034 South Jackson Street

(F) (S) Salvation Army **625-1170**
831 South Brook Street
(Men, Women, Families)

(S) The Healing Place
1020 West Market Street (Men) 568-6680
1503 South 15th Street (Women) 568-6680

(S) Volunteers of America (Men) **636-0742**

(F) (S) Wayside Christian Mission **584-3711**
432 East Jefferson Street
(Men, Women, Families)

To find out when Operation White Flag is in effect, call one of the shelters listed above or call the Crisis and Information Line 589-4313.

MEALS

Breakfast or Early Lunch

- Jefferson Street Baptist Center** **584-6543**
733 East Jefferson Street
(Mon - Thurs 7:00am - 2:30pm)
(Fri-Sun 7:00am - Noon coffee and doughnut)
- Lord's Kitchen** **634-1665**
2732 South 5th Street
(Mon - Sat 8:00am - 9:00pm)
- Salvation Army Center of Hope** **625-1170**
831 Brook Street
(7:00 - 8:00am)
- St. Augustine Church** **584-4602**
1310 West Broadway
(Sandwiches; Mon - Wed, Fri 10:30am - Noon)
- St. Vincent de Paul Open Hand Kitchen** **584-2480**
1026 South Jackson Street
(Mon - Fri 7:00am residents only)
- Wayside Christian Mission** **584-2480**
432 East Jefferson
(6:30 - 7:15am Men)
(7:30 - 8:00am Women & families)
(8:00 - 8:30am Community)
- West End Baptist Church** **635-9267**
1400 South 4th Street
(Every Saturday 8:00 - 10:00am)

LUNCH

Cathedral of the Assumption 582-2971

433 South 5th Street

(12:15 - 1:00pm)

Fourth Avenue United Methodist Church 585-2176

318 West St. Catherine Street

(Mon, Tues, Thurs, Fri sack lunch 12:00 - 1:00pm)

Lampton Baptist Church 541-7020

850 South 4th Street

(Wed 11:00am - 1:00pm)

Franciscan Shelter House 589-0140

748 South Preston Street

(Mon - Fri 10:30am - 12:30pm)

The Healing Place for Women 568-6680

1503 South 15th Street

(Sat & Sun 11:45am - 12:15pm)

The Healing Place for Men 568-6680

1020 West Market Street

(Mon - Fri 11:45am - 12:30pm)

Jefferson Street Baptist Community

@ Liberty

585-3787

800 East Jefferson Street

(Sun 12:15 - 1:00pm)

Lord's Kitchen **634-1665**
2732 South 5th Street
(Sat - Sun 11:30am - 12:30pm)

Wayside Christian Mission **584-3711**
432 East Jefferson Street
(12:30 - 1:30pm Men & Community)
(12:00 - 12:30pm Women & families)

St. Vincent de Paul Open Hand Kitchen **584-2480**
1026 South Jackson Street
(Mon - Fri Noon - 12:30pm)

(T) YMCA Safe Place Services **635-5233**
2400 Crittenden Drive
(Mon - Sat 11:00am - 12:00pm)

DINNER

Lord's Kitchen **634-1665**
2732 South 5th Street
(Tues - Wed 5:00 - 6:00pm)

St. Vincent de Paul Open Hand Kitchen **584-2480**
1026 South Jackson Street
(Mon - Fri 5:00 - 5:30pm)

Salvation Army Center of Hope	625-1170
831 Brook Street	
(5:00 - 6:00pm)	
The Healing Place for Men	568-6680
1020 West Market Street	
(restricted to men who sleep overnight)	
Wayside Christian Mission	584-3711
432 East Jefferson Street	
(6:00 - 6:30pm Men & Community)	
(5:00 - 5:30pm Women & Families)	
(T) Dare to Care Food Bank Kid's Café	587-7405
930 West Chestnut Street	
(Mon - Fri 4:00 - 5:00pm)	

GROCERIES

Dare to Care Food Bank	966-3821
Kentucky Harvest	894-9999

Sister Visitor Center 776-0155

2235 West Market Street

(Helps west of 9th and north of Broadway Streets)

COMMODITY SUPPLEMENTAL

Food Program 595-3031

1616 Rowan Street

(For those age 60 or over, children 0-6 years, pregnant, postpartum and breast-feeding women not on WIC. Call for income guidelines.)

Louisville Health Department WIC 574-6676

(For pregnant, postpartum, and breast-feeding women and children 0-5 years Call for site nearest you for an appointment.)

CLOTHING

Bethlehem Baptist Church 964-4384

5708 Preston Highway

(Tue & Wed 9:30am - 12:30pm)

(Tues - Wed 12:00 - 4:00pm for 40213, 40219, 40229 zips)

Clothe-A-Child, Inc. 772-1225

2124 West Muhammad Ali Boulevard

(10:30am - 1:30pm) appointments only

Lampton Baptist Church	541-7020
(Wed 11:00am - 1:00pm)	
Golden Arrow	589-3537
626 South Shelby Street	
(Mon - Fri 9:00am - 11:45am)	
(Children's and maternity clothes; diapers and baby food. Proof of children required)	
Jefferson County Public Schools	485-7062
319 South 15 th Street	
(Tue & Thurs 9:30 - 11:30am by appointment)	
J-town students	485-3535
Schuhmann Center	589-6696
730 East Gray Street	
(Mon - Fri 9:00 - 11:45am ID required)	

Walnut Street Baptist Church 589-3454
1111 South 3rd Street
(Mon & Thurs 12:30 - 3:30pm; sign in before 3:00pm)

Wayside Christian Mission 584-3711
432 East Jefferson Street
(8:00am - 4:30pm)

HEALTHCARE

Emergency Room/University Hospital 562-3000

University C & Y Health Clinic 852-5321
555 South Floyd Street
(*must have medical card*)

University Child Health Services 629-8990
230 East Broadway
(Mon & Tues 7:00am - 7:30pm)
(Wed - Fri 7:30am 4:30pm)

Phoenix Health Center
(*formerly St. John's Clinic*) 568-6972
712 East Muhammad Ali Boulevard
(Mon - Fri 7:30am - 4:00pm)
(Tues 4:30 - 8:30pm)

Kosair Children's Hospital **629-6000**

231 East Chestnut Street

Park DuValle Community Health Center **584-2992**

1015 West Chestnut

(10:00am - 5:00pm)

Family Health East Broadway Center **583-1981**

914 East Broadway

(Mon - Wed 1:45 - 9:00pm; Fri. 8:00am - 4:30pm)

Park DuValle Community Health Center **774-4401**

3015 Wilson Avenue

(Mon - Fri. 8:00am - 5:00pm Sat Noon - 4:00pm)

VETERANS SERVICES

St. John Center

(HCHV Veterans Program) **581-1171**

700 East Muhammad Ali Boulevard

(Mon - Fri assessment & referral)

Veterans Administration (VA) **287-4000**

800 Zorn Avenue

Veterans Center (Outreach) **634-1916**
1347 South 3rd Street
(Mon - Fri 9:00am - 5:00pm)

Interlink Counseling (Veterans only) **964-7147**
8311 Preston Highway
(Mon - Fri 9:00am - 5:00pm)

DENTAL SERVICES

Phoenix Health Center
(formerly St. John's Clinic) **568-6972**
712 East Muhammad Ali Boulevard
(Walk-in Tues Wed Thurs & Fri for homeless men,
women and children; Appointments only Mon & Fri)

FAMILY HEALTH SERVICES CHILDREN & YOUTH SERVICES

Iroquois Family Health Center **366-4747**
4100 Taylor Boulevard
(Mon Wed Thurs & Fri 8:00am - 4:30pm)
(Tues 8:00am - 3:30pm)

Portland Family Health 774-8631
2215 Portland Avenue
(Mon & Thurs 8:00am - 9:00pm)
(Fri 8:00am - 4:30pm, Sat 10:30am - 2:30pm)

Family Health East Broadway Center 583-1981
914 East Broadway
(Mon - Wed 1:45 - 9:00pm)
(Fri 8:00am - 4:30pm, Sat 10:00am - 2:00pm)

Family Health Dixie Center 937-7277
7219 Dixie Highway
(Appointment only 8:00am - 4:30pm)

TUBERCULOSIS TESTING (TB)

Louisville Metro Health Department 574-6617
400 East Gray Street
(Appointment only Mon Tue Wed & Fri Noon - 3:30pm)

Phoenix Health Center
(formerly St. John's Clinic) 568-6972
712 East Muhammad
(Mon Tues Wed & Fri 8:00am - 3:00pm)

Homeless Outreach 585-1969
(Call for nearest location Mon - Fri 8:00am - 5:00pm)

MENTAL HEALTH SERVICES

Interlink Counseling Services	964-7147
8311 Preston Highway	
Family and Children Counseling Center	893-3900
(Mon - Fri 8:30am - 8:30pm)	
Seven Counties Services (non-residents)	589-1100
101 West Muhammad Ali Boulevard	
Al-Anon and Alateen	458-1234
4400 Bishop Lane, #104	
(Mon - Fri 10:00am - 2:00pm)	
Alcoholics Anonymous	582-1849
332 West Broadway, Room 620	
(Mon - Fri 8:00am - 1:00pm & 2:00 - 4:00pm)	
Jefferson Alcohol Drug Abuse Center (JADAC)	583-3951
600 South Preston Street	
Narcotics Anonymous	499-4423
24 Hour Helpline	

SEXUALLY TRANSMITTED DISEASES & HIV SERVICES

AIDS Service Center Coalition & Louisville AIDS

Resource Center 574-5490

Deaf Services/TDD Line574-5775

810 Barret Avenue (Mon - Fri 9:00am - 5:00pm)

HELP WITH CHILDREN

Office of Homeless Migrant Education

(pre-school & school)..... 485-3650

911 South Floyd Street, Room 211

Dawson Orman Education Center

Jefferson County Public Schools.....485-3001

CHILDCARE

Community Coordinated Child Care (4C's) 595-4323

908 West Broadway (Call for appointment)

Wayside Christian Mission584-3711

225 South Shelby Street

JOBS AND EDUCATION

Career Resources..... 574-4100

2900 West Broadway, Suite 100

Family and Community Support

for Women and Families 581-7237

927 South 2nd Street

The Nia Center 775-2556

2900 West Broadway

College Access Center..... 584-0475

200 West Broadway, 7th Floor

Department for Employment Services 595-4762

600 West Cedar Street

Goodwill Industries Temporary Services 581-0058

4200 Bishop Lane

(Mon - Thurs 9:00am - 1:00pm)

Jefferson County Public Schools

Adult Education (GED).....485-7400

Kentucky Vocational Rehabilitation 595-4173

(Call for referral Mon - Fri 8:00am - 4:30pm)

Louisville Urban League..... 561-6830

1535 West Broadway

FINDING OTHER HELP

Emergency	911
Metro Call	311
Metro United Way	211
Help Ministries	587-1999
1031 South 4th Street (<i>Emergency financial assistance serving 40202, 40203 & part of 40208</i>) (Appt. only Mon 10:00 - Noon, Tues - Thurs 9:30 - 11:30 pm)	
Help Information for Ex-Offenders	1-877-466-2834
Kentucky Refugee Ministries	479-9180
(Mon - Fri 8:30am to 5:00pm)	
Lost Sheep Ministries	594-0451
Crisis and Information Center	589-4313
Deaf Relay TDD line	589-4259
Adult Protective Services	595-4803
908 West Broadway, 11 th floor	
Abuse Hotline	1-888-752-6200
American Red Cross (<i>We Speak Your Language</i>).....	589-4450 ext. 445
510 East Chestnut Street	

Bus Service (TARC)	585-1234
Hearing Impaired	587-8255
1000 West Broadway	
Child Abuse Hotline	595-4550
Child Support Division	574-8300
315 West Muhammad Ali Boulevard	
Crimes Against Children	574-2465
Deaf Relay Service (Free for anyone without a machine)	1-888-648-6057
Department for Human Services Information and Referral	311
810 Barret Avenue (phone answered 8:00am - 4:30pm only)	
River City Love Squad	533-7257
Center for Women and Families Crisis Hotline	581-7222
Southern Indiana Campus	1-877-803-7577
National Hotline	1-800-799-7233
Food Stamps	595-3636
(Mon - Fri 7:00am - 5:00pm)	
Medical Card	595-4238
Passport Health Plan (for children)	1-800-578-0603

- Metro Human Needs Alliance** 585-3556
1113 South 4th Street
- Office of Veterans Affairs** 582-5849
545 South 3rd Street
- Prodigal Ministries**776-7347
1410 Dixie Highway
- Rape Crisis Program** (24 hour hotline)581-7273
226 West Breckinridge Street
- Social Security Office** 582-6690
601 West Broadway
- Temporary Assistance for Needy Families
(TANF)** 595-4238
908 West Broadway
- Traveler's Aid**540-2612
410 West Chestnut Street, Suite 530

FINDING LEGAL HELP

- Legal Aid Society** 584-1254
416 West Muhammad Ali Boulevard
- ACLU** 581-1181
425 West Muhammad Ali Boulevard

REPORTING ADULT AND CHILD ABUSE

By law, any person having reasonable cause to suspect that any adult or child is suffering abuse, neglect, or exploitation, must report it to:

Adult Protective Services..... 595-4550

Child Protective Services..... 595-4550

The caller does not have to reveal his/her name.

OBTAINING PROTECTIVE ORDERS

For problems involving family violence, you may be able to get an emergency protective order. This “no contact” order requires a person (not to do something) for a specific period of time. You may need both an emergency protective order and a criminal complaint. Emergency Protective Orders may be obtained by going to:

**The Family Court Clerk
Judicial Center
701 West Jefferson Street, 1st floor
8:30am - 3:30pm**

At any other time, you may go to the Warrant Desk on the first floor of the Hall of Justice. It is open 24 hours a day, weekends, and holidays. For more information, call the Emergency Protective Order Office at **595-4697**.

GETTING IDENTIFICATION

Birth Certificate

For a copy of your birth certificate, write to the Bureau of Vital Statistics in the state and county where you were born. There is usually a fee for this service. To find the address and phone number of the Bureau in your birth state and county, look in your local library for the telephone directory of the city and state where you were born. For the phone number, dial 1+ the area code of your Birth County, + 585-1212 and ask for the Bureau of Vital Statistics. If you were born in Kentucky, you may phone the Kentucky **Bureau of Vital Statistics, Frankfort, KY, 1-502-564-4212.**

Social Security Card

To obtain your Social Security card, phone Social Security Administration General Information, **1-800-772-1213**, or go to the Social Security main office at **601 West Broadway, 582-6690**. You will need a copy of your birth certificate or baptismal record. A non-US citizen needs their birth certificate and a legal paper such as a passport or visa.

Identification Card

You can apply for an identification card at any of the driver's license offices. It will last four years. You must:

- Be 12 years of age or older;
- Present your official social security card;
- Have two items of identification, one of which must list your full name and date of birth, and a second supporting document such as:

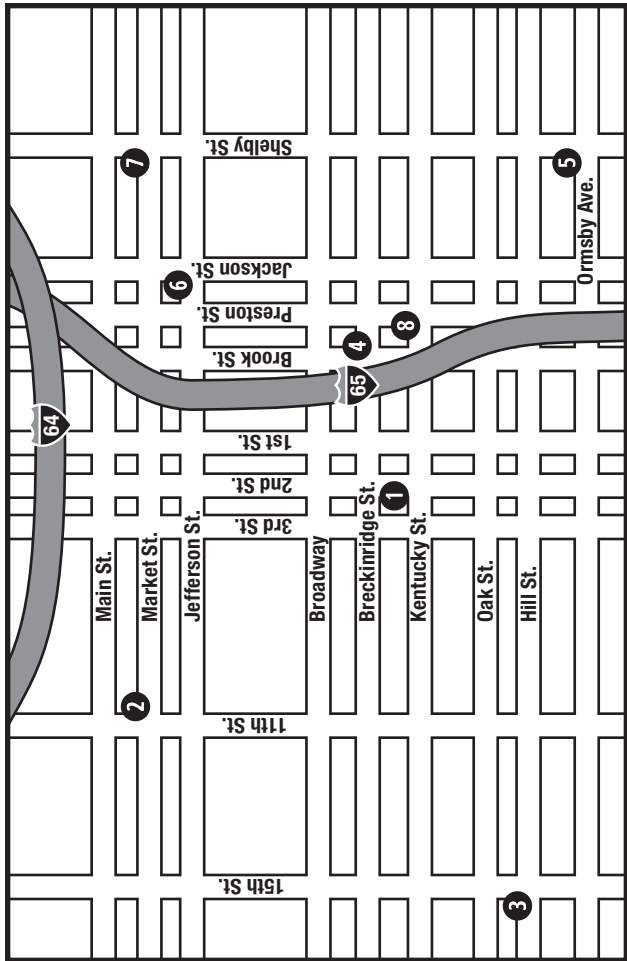
Birth certificate, school record stating date of birth, baptismal certificate, family bible record, passport, vehicle registration certificate, court order which includes legal name, voter registration card, marriage license or certificate, driver's license, or military ID.

- Pay a fee.

PROBLEM SOLVING PROCEDURE

1. If you have a complaint or a concern about an agency or a staff member of any agency, go through that agency's grievance procedure to deal with the concern.
2. If you aren't satisfied with the agency's response, then call **The Coalition for the Homeless** at 589-0190 to express the complaint or concern.
3. The Coalition will work with both the agency and you to try and resolve the concern.

PERSONAL NOTES AND TELEPHONE NUMBERS



Key to Emergency Shelters

1. Center for Women & Families
2nd Street between
Breckinridge & Kentucky St
2. The Healing Place Men's Shelter
11th & Market Street
3. The Healing Place Women's Shelter
15th & Hill Street
4. Salvation Army
Brook & Breckinridge Streets
5. Volunteers of America
Shelby & Ormsby Streets
6. Wayside Christian Mission Men's Shelter
Jackson & Jefferson Streets
7. Wayside Christian Mission
Women's Shelter
Shelby & Market Streets
8. St Vincent de Paul
Preston & Kentucky Streets

A service provide by

COALITION HOMELESS

Educate Advocate Coordinate

1115 South 4th Street, 3rd Floor

Louisville, KY 40203

502.589.0190

502.589.4187 fax

Email: admin@louhomeless.org

Website: www.louhomeless.org

Funding support from:

ST. EDWARD'S PARISH

