



Louisville Metro Human Services and The Coalition for the Homeless have been working with community leaders on a comprehensive plan to eliminate homelessness titled, “Reducing Homelessness, A Blueprint for the Future: The Update.” Progress on the plan is evaluated annually and new short-term objectives are created each three years. Below are the objectives established for 2011-2013 created to achieve the long term goals in the original 2002 plan and 2008 update. They are listed as the eleven original “Blueprint” goals with three-year objectives.

**Plan**

**Goal:** To build a community in Louisville Metro where resources are maximized, prevention is emphasized, homelessness is reduced and chronic homelessness is eliminated.

**Short-term Objectives**

1. Develop a community plan to be reviewed annually to measure progress, which includes participation from private, and non-profit sectors.
2. Engage the commitment of a wide range of participants (business leaders, foundations, educators, etc.) in the process of implementing the community plan.
3. Create a study of best-use housing and homeless service models in similar communities.
4. Improve coordination between Continuum of Care, Consolidated Plan and the “Blueprint.”

**Process for Monitoring Outcomes**

1. Monitor progress annually on each of the objectives below and publish an annual report to the membership.
2. Create a list of two-three groups needed annually and measure to see that they are participating each year. This includes homeless and formerly homeless persons.
3. Acquire technical assistance from HUD to complete a study on service models.
4. Track overlap of the three plans annually.

**Data**

**Goal:** The Homeless Management Information System data will be complete, accurate, and up-to-date and will include processes to capture other requested data such as causes of homelessness, people outside the shelter system and more.

**Short-term Objectives**

1. Maintain all Louisville homeless beds in the HMIS System.
2. Maintain all Louisville homeless clients in the HMIS System.
3. Develop a process to capture data on causes of homelessness in HMIS.
4. Create system to track new HUD goals and determine best manner to track emergency beds.

**Process for Monitoring Outcomes**

1. Track annually to insure at least 86% of beds are included in HMIS.
2. Track annually to insure at least 95% of clients are included in HMIS.
3. Add a question to HMIS to measure the cause of homelessness, track annually and report with annual census.
4. Review HMIS to create systems to measure recidivism, the number housed and length of time someone is homeless. Also, meet to determine if shelters should enter data daily or at entry and exit.



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| <ul style="list-style-type: none"> <li>5. Capture data indicating when clients access case management and complete assessments.</li> <li>6. Create system to allow for data-based funding decisions.</li> </ul> | <ul style="list-style-type: none"> <li>5. Add a question in HMIS to document first case management contact and assessment.</li> <li>6. Create a chart to measure program progress to use in Continuum of Care and grants committee decisions.</li> </ul> |
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## ***Emergency Prevention***

**Goal:** Improve networking for agencies providing service to at-risk persons and determine funding needs.

### **Short-term Objectives**

- 1. Establish a Homeless Prevention Task Force.
- 2. Identify people most likely to become homeless.

### **Process for Monitoring Outcomes**

- 1. Create a Prevention Task Force led by Family and Children's Place. Other members should include VOA, Legal Aid, Neighborhood Place, Community Ministries and FRISKY.
- 2. Work through the Prevention Task Force to create a triage system to identify those most likely to become homeless and create access to supports. Also seek ways to eliminate duplication in outreach.

## ***System Strategies***

**Goal:** Create a community consensus for housing models that are the most effective and insure the community works together to reduce the time a client spends in the shelter system.

### **Short-term Objectives**

- 1. Establish a discharge plan for Metro Louisville with state institutions.
- 2. Move homeless persons from transitional to permanent housing.
- 3. Lower recidivism in shelters.
- 4. Lower the overall number of homeless persons.
- 5. Create additional transitional housing for youth and young adults.

### **Process for Monitoring Outcomes**

- 1. Establish written procedures and distribute.
- 2. Track HMIS annually to insure that at least 73% in transitional housing move to permanent housing.
- 3. Establish a baseline for recidivism in shelters and track through HMIS.
- 4. Track HMIS annually to insure that total number of homeless (including Veterans, youth, and families) decreases each year.
- 5. Create 40 new units of transitional housing for homeless young adults.

## ***Outreach***

**Goal:** To create an outreach system that is coordinated, integrated, targeted, and knowledgeable of available resources, with open communication between teams.



**Short-term Objectives**

1. Establish an outreach network (“Outreach Committee”) comprised of all street outreach teams and others who work with the street homeless.
2. Move homeless from streets to shelter and housing.
3. Educate the community about outreach efforts and how and when to access.

**Process for Monitoring Outcomes**

1. Hold regular meetings of newly established Outreach Committee to coordinate outreach efforts.
2. Track HMIS annually to insure at least 75% are moving from the streets to shelter/housing.
3. Create publications on outreach services and how to access.

**Rapid Re-Housing**

**Goal:** Raise the percentage of homeless persons moving from transitional to permanent housing, and raise the percentage of homeless persons moving from the street and emergency shelters to permanent housing.

**Short-term Objectives**

1. Increase access to case management.
2. Create rapid re-housing resources.
3. Shorten length of time in shelters.

**Process for Monitoring Outcomes**

1. Track case management in HMIS to make sure 90% get access to case management within one week.
2. Access funding to create rapid re-housing financial assistance for 75 families after the HPRP program.
3. Establish baseline for appropriate length in shelter by population and track through HMIS.

**Services**

**Goal:** Provide necessary services to homeless and near homeless persons to move toward permanent stable housing.

**Short-term Objectives**

1. Have a plan and structure for community coordinated case management that follows people experiencing homelessness from outreach through their first six months of permanent housing.
2. Develop a needs assessment for people experiencing homelessness that need nursing homes and assisted living.
3. Create additional payee services for the homeless.
4. Increase case management services to the homeless.

**Process for Monitoring Outcomes**

1. Study the value of outside services in service agencies versus one agency doing both and develop a plan for best future case management coordination.
2. Hold a meeting to track need that includes Guardia Care and Phoenix Health Center and develop goal as needed.
3. Work with Guardia Care and others to increase payee services to the homeless by 100.
4. Access funding to provide case management for 400 new clients.



## **Permanent Housing**

**Goal:** Increase Permanent Supportive Housing (PSH) beds/units by 50% and have current units occupied at 90%.

### **Short-term Objectives**

1. Create a permanent supportive housing task force to assess current resources, preserve current units, identify agencies interested in creating new 811, 202, etc., projects, and address housing barriers.
2. Maintain housing for those that have transitioned to permanent housing.
3. Create a bank of Louisville area landlords willing to work with the homeless.
4. Create new units of permanent housing.

### **Process for Monitoring Outcomes**

1. Work with Metropolitan Housing Coalition to create permanent supportive housing task force.
2. Track HMIS annually to insure that at least 81% of those exiting to permanent housing remain over six months.
3. Work with Louisville Metro and the Affordable Housing Task Force to create and publicize list of landlords willing to work with the homeless
4. Create 400 new units of permanent housing for the homeless.

## **Income**

**Goal:** of the people leaving the shelter system, 90% will have some kind of sustainable income.

### **Short-term Objectives**

1. Increase employment income among the homeless.
2. Increase income among the homeless
3. Increase access to mainstream services and benefits among the homeless.

### **Process for Measuring Outcomes**

1. Track HMIS annually to insure that at least 25% of homeless have employment.
2. Track HMIS annually to insure that at least 75% of homeless have income.
3. Track to insure that all clients are screened for SOAR and other mainstream benefits through QAS.

## **Public Awareness**

**Goal:** Business leaders, public officials, and the general public are educated and engaged in reducing and ending homelessness.

### **Short-term Objectives**

1. Increase public education about homelessness through local media.
2. Increase public education about homelessness

### **Process for Measuring Outcomes**

1. Create press releases on homeless issues at least monthly.
2. Hold at least two forums on homelessness each



through community forums.

3. Increase education about homeless rights and resources.

year in cooperation with Louisville Metro Government.

3. Create a homeless rights resource guide and hold annual educational forum.