

# 2008 LOUISVILLE STREET TIPS



A resource for Singles, Families or Teens

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## INTRODUCTION

The Louisville Street Tips booklet is produced and published by The Coalition for the Homeless. It is intended to be a quick reference guide for those in immediate need of shelter or services. In addition, we hope that service providers will find this guide useful in providing referrals to our homeless population and others in need.

## KEY TO SERVICES

**(F) = Family**  
**(S) = Single**  
**(T) = Teen**  
**(C) = Children**

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## EMERGENCY NIGHT SHELTERS

**(S) (F) Center for Women and Families** **581-7200**  
927 South 2<sup>nd</sup> Street (Domestic violence female victims only; call first for information)

**(S) The Healing Place**  
1020 West Market Street (Men) **583-0369**  
1607 West Broadway (Women) **568-6680**

**(F) (S) Salvation Army** **625-1170**  
831 South Brook Street (check-in: 5:00 pm women 6:00 pm men)

**(F) Volunteers of America** **636-0816**  
1321 South Preston Street

**(F) (S) Wayside Christian Mission** **584-3711**  
812 East Market Street (check-in: 4:30-5:30 pm)

**Wayside Men's Pavilion** **584-3711**  
432 East Jefferson Street

**(T) YMCA Safe Place Services** **635-5233**  
2400 Crittenden Drive

**(S) St. Vincent de Paul Ozanam Inn (Men)** **584-2480 ext. 224**  
1034 South Jackson Street (Check-in 3:00 – 3:30 pm)

## EMERGENCY DAY SHELTERS

**(S) Jefferson Street Baptist Center** **584-6543**  
733 East Jefferson Street (Mon -Thurs 7:00 am - 3:00pm Fri - Sun 7:00 am - Noon)

**(S) St. John Center (Men)** **568-6758**  
700 East Muhammad Ali Boulevard  
(Daily 7:00 am-3:00 pm except Wed close 2:00 pm)

**(F) (S) Wayside Christian Mission** **584-3711**  
432 East Jefferson Street (Men) 7:30 am - 4:00pm  
812 East Market Street (Women) 8:00 am - 5:00 pm

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## NIGHT AND DAY SHELTERS FOR TEENS (13-17 YEARS OLD)

**(T) YMCA Safe Place Services** **635-5233**  
2400 Crittenden Drive

## EMERGENCY CHILDREN'S SHELTERS

**(C) Home of the Innocents** **596-1000**  
1100 East Market Street

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## OPERATION WHITE FLAG

**The Coalition for the Homeless** coordinates a program to ensure that homeless people can find shelter during severe weather emergencies. **It goes into effect when:**

1. The temperature or the wind chill is at 35 degrees or lower, OR the temperature or heat index is 95 degrees or higher, OR an ozone alert has been called.
2. A white flag will fly outside each participating agency to show that Operation White is in effect. As long as one of the weather conditions listed in #1 above continues, you may remain inside at any of the participating agencies. It does not mean a bed will be available.
3. If you are not eligible for services at a particular shelter, the staff may not let you in. If not, they should attempt to find you another place to stay.
4. If a shelter is full and transportation is needed, Wayside Christian Mission will provide a ride to another White Flag Shelter.

## THE FOLLOWING SHELTERS PARTICIPATE IN OPERATION WHITE FLAG:

**(S) St. Vincent DePaul (Men)** **584-2480**  
1034 South Jackson Street

|  |                        |                 |
|--|------------------------|-----------------|
| <b>(F) (S) Salvation Army</b><br>831 South Brook Street            | (Men, Women, Families) | <b>625-1170</b> |
| <b>(S) The Healing Place</b><br>1020 West Market Street            | (Men)                  | <b>583-0369</b> |
| 1607 West Broadway   | (Women)                | <b>568-6680</b> |
| <b>(S) Volunteers of America</b>                                   | (Men)                  | <b>636-0742</b> |
| <b>(F) (S) Wayside Christian Mission</b><br>812 East Market Street | (Women, Families)      | <b>584-3711</b> |
| 432 East Jefferson Street  | (Men)                  |                 |

*To find out when Operation White Flag is in effect, call one of the shelters listed above or call the Crisis and Information Line 589-4313.*

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## MEALS

### *Breakfast or Early Lunch*

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|---|---|-----------------|
| <b>Jefferson Street Baptist Center</b><br>733 East Jefferson Street       | (Mon-Thurs 7:00 am-2:30 pm)<br>(Fri-Sun 7:00 am - Noon coffee and doughnut)   | <b>584-6543</b> |
| <b>Lord's Kitchen</b><br>2732 South 5 <sup>th</sup> Street                | (Mon-Sat 11:30 am – 12:30pm)  | <b>634-1665</b> |
| <b>Salvation Army Center of Hope</b><br>831 Brook Street                  | (7:00 - 8:00 am)  | <b>625-1170</b> |
| <b>St. Augustine Church</b><br>1310 West Broadway                         | (Sandwiches; Mon-Wed, Fri 10:30 am-Noon)                                      | <b>584-4602</b> |
| <b>St. Vincent de Paul Open Hand Kitchen</b><br>1026 South Jackson Street | (Mon - Fri 7:00 am residents only)  | <b>584-2480</b> |
| <b>Wayside Christian Mission</b><br>432 East Jefferson                    | 6:30 -7:15 am Men 7:30 - 8:00 am Women & families<br>8:00 - 8:30 am Community | <b>584-2480</b> |

## LUNCH

|   |   |                 |
|---|---|-----------------|
| <b>Cathedral of the Assumption</b><br>433 South 5 <sup>th</sup> Street        | (12:15 - 1:00 pm)                               | <b>582-2971</b> |
| <b>Fourth Avenue United Methodist Church</b><br>318 West St. Catherine Street | (Mon Tues Thurs Fri sack lunch 12:00 - 1:00 pm) | <b>585-2176</b> |

|  |  |                 |
|--|--|-----------------|
| <b>Lampton Baptist Church</b><br>850 South 4 <sup>th</sup> Street                | Wed 11:00 am – 1:00 pm   | <b>541-7020</b> |
| <b>Franciscan Shelter House</b><br>748 South Preston Street                      | (Mon - Fri 10:30 am - 12:30 pm)                                    | <b>589-0140</b> |
| <b>The Healing Place for Women</b><br>1607 West Broadway                         | (Sat & Sun 11:45 am - 12:15 pm)                                    | <b>568-6680</b> |
| <b>The Healing Place for Men</b><br>1020 West Market Street                      | (Mon - Fri 11:45 am - 12:30 pm)                                    | <b>583-0369</b> |
| <b>Jefferson Street Baptist Community @ Liberty</b><br>800 East Jefferson Street | (Sun 12:15 - 1:00 pm)  | <b>585-3787</b> |
| <b>Lord's Kitchen</b><br>2732 South 5 <sup>th</sup> Street                       | (Mon - Sun 11:30 am - 12:30 pm)                                    | <b>634-1665</b> |
| <b>Wayside Christian Mission</b><br>432 East Jefferson Street                    | 12:30 – 1:30 pm Men & Community<br>12:00-12:30 pm Women & families | <b>584-3711</b> |
| <b>St. Vincent de Paul Open Hand Kitchen</b><br>1026 South Jackson Street        | (Mon - Fri Noon -12:30 pm)   | <b>584-2480</b> |
| <b>T) YMCA Safe Place Services</b><br>2400 Crittenden Drive                      | (Mon – Sat 11:00 am – 12:00pm)                                     | <b>635-5233</b> |

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## DINNER

|   |   |                 |
|---|---|-----------------|
| <b>Lord's Kitchen</b><br>2732 South 5 <sup>th</sup> Street                | (Tues - Thurs 5:00 - 6:00 pm)                                     | <b>634-1665</b> |
| <b>St. Vincent de Paul Open Hand Kitchen</b><br>1026 South Jackson Street | (Mon - Fri 5:00 - 5:30 pm)  | <b>584-2480</b> |
| <b>Salvation Army Center of Hope</b><br>831 Brook Street                  | (5:00 - 6:00 pm)  | <b>625-1170</b> |
| <b>The Healing Place for Women</b><br>1607 West Broadway                  | (Sat & Sun 4:30 - 5:00 pm)  | <b>568-6680</b> |
| <b>The Healing Place for Men</b><br>1020 West Market Street               | (restricted to men who sleep overnight)                           | <b>583-0369</b> |
| <b>Wayside Christian Mission</b><br>432 East Jefferson Street             | 6:00 – 6:30 pm Men & Community<br>5:00-5:30 p.m. Women & Families | <b>584-3711</b> |

**(T) Dare to Care Food Bank Kid's Café** **587-7405**  
930 West Chestnut Street (Mon – Fri 4:00 – 5:00 pm)

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## GROCERIES

**Dare to Care Food Bank** **966-3821**

**Kentucky Harvest** **894-9999**

**Sister Visitor Center** **776-0155**  
2235 West Market Street (*Helps west of 9<sup>th</sup> and north of Broadway Streets*)

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## COMMODITY SUPPLEMENTAL

**Food Program** **595-3031**  
1616 Rowan Street  
(*For those age 60 or over, children 0-6 years, pregnant, postpartum and breast-feeding women not on WIC. Call for income guidelines.*)

**Louisville Health Department WIC** **574-6676**  
(*For pregnant, postpartum, and breast-feeding women and children 0-5 years*) Call for site nearest you for an appointment.)

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## CLOTHING

**Bethlehem Baptist Church** **964-4384**  
5708 Preston Highway (Tue & Wed 9:30 am -12:30 pm)  
Tues - Wed 12:00 – 4:00 pm for 40213, 40219, 40229 zips

**Clothe-A-Child, Inc.** **772-1225**  
2124 West Muhammad Ali Boulevard (10:30 am – 1:30 pm) appointments only

**Lampton Baptist Church** (Wed 11:00am – 1:00 pm) **541-7020**

**Golden Arrow** **589-3537**  
626 South Shelby Street (Mon - Fri 9:00 am - 11:45 am)  
(*Children's and maternity clothes; diapers and baby food. Proof of children required*)

**Jefferson County Public Schools** **485-7062**  
319 South 15<sup>th</sup> Street (Tue & Thurs 9:30 - 11:30 am by appointment)

**J-town students** **485-3535**

**Schuhmann Center** **589-6696**  
730 East Gray Street (Mon - Fri 9:00-11:45 am ID required)

**The Healing Place for Men** **583-0369**  
1020 West Market Street (Mon – Fri 12:00-1:00 pm)

**The Healing Place for Women** **568-6680**  
1607 West Broadway (Mon - Fri 4:00-4:30 pm) Appointments made Thursday

**Walnut Street Baptist Church** **589-3454**  
1111 South 3<sup>rd</sup> Street (Mon & Thurs 12:30-3:30 pm; sign in before 3:00 p.m.)

**Wayside Christian Mission** **584-3711**  
432 East Jefferson Street (8:00 am - 4:30 pm)

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## HEALTHCARE

**Emergency Room/University Hospital** **562-3000**

**University C & Y Health Clinic** **852-5321**  
555 South Floyd Street (must have medical card)

**University Child Health Services** **629-8990**  
230 East Broadway (Mon & Tues 7:00 am -7:30 pm Wed – Fri 7:30 am 4:30pm)

**Phoenix Health Center** (*formerly St. John's Clinic*) **568-6972**  
712 East Muhammad Ali Boulevard (Mon – Fri 7:30 am-4:00 pm)  
(Tues 4:30 – 8:30 pm)

**Kosair Children's Hospital** **629-6000**  
231 East Chestnut Street

**Park DuValle Community Health Center** **584-2992**  
1015 West Chestnut (10:00 am -5:00 pm)

**Family Health East Broadway Center** **583-1981**  
914 East Broadway  
(Mon - Wed 1:45 - 9:00 pm; Fri. 8:00 am - 4:30 pm)

**Park DuValle Community Health Center** **774-4401**  
3015 Wilson Avenue (Mon - Fri. 8:00 am - 5:00 pm Sat Noon - 4:00 pm)

**The Healing Place for Men** **583-0369**  
1020 West Market Street (Physicians Clinic Tues & Thurs 5:30-6:30 pm)

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## VETERANS SERVICES

**St. John Center** (*HCHV Veterans Program*) **581-1171**  
700 East Muhammad Ali Boulevard (Mon - Fri assessment & referral)

**Veterans Administration (VA)** **895-3401**  
700 Zorn Avenue

|  |  |                 |
|--|--|-----------------|
| <b>Veterans Center</b><br>1347 South 3 <sup>rd</sup> Street                              | (Outreach)<br>(Mon - Fri 9:00 am - 5:00 pm)        | <b>634-1916</b> |
| <b>Interlink Counseling</b><br>8311 Preston Highway                                      | (Veterans only)<br>(Mon – Fri 9:00 am - 5:00 pm)   | <b>964-7147</b> |
| <b>Interlink Counseling Services</b><br><b>Daughters of Zion</b><br>8311 Preston Highway | (Female Veterans)<br>(Mon – Fri 9:00 am – 5:00 pm) | <b>964-7147</b> |

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## DENTAL SERVICES

|   |                 |
|---|-----------------|
| <b>Phoenix Health Center</b> <i>(formerly St. John's Clinic)</i><br>712 East Muhammad Ali Boulevard<br>(Walk-in Tues Wed Thurs & Fri for homeless men, women and children; Appointments only Mon & Fri) | <b>568-6972</b> |
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## FAMILY HEALTH SERVICES

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|--|---|
| <b>Iroquois Family Health Center</b><br>4100 Taylor Boulevard<br>(Mon Wed Thurs & Fri 8:00 am - 4:30 pm Tues 8:00 am - 3:30 pm)            | <b>366-4747</b>   |
| <b>Portland Family Health</b><br>2215 Portland Avenue<br>(Mon & Thurs 8:00 am - 9:00 pm Fri. 8:00 am - 4:30 pm Sat 10:30 am - 2:30 pm)     | <b>774-8631</b>   |
| <b>Family Health East Broadway Center</b><br>914 East Broadway<br>(Mon - Wed 1:45 - 9:00 p m Fri 8:00 am - 4:30 pm Sat 10:00 am - 2:00 pm) | <b>583-1981</b>   |
| <b>Family Health Dixie Center</b><br>7219 Dixie Highway  | <b>937-7277</b><br>(Appointment only 8:00 am - 4:30 pm) |

## TUBERCULOSIS TESTING (TB)

|   |   |                 |
|---|---|-----------------|
| <b>Louisville Metro Health Department</b><br>400 East Gray Street                     | (Appointment only Mon Tue Wed & Fri Noon-3:30 pm) | <b>574-6617</b> |
| <b>Phoenix Health Center</b> <i>(formerly St. John's Clinic)</i><br>712 East Muhammad | (Mon Tues Wed & Fri 8:00 am - 3:00 pm)            | <b>568-6972</b> |
| <b>Homeless Outreach</b><br>(Call for nearest location Mon - Fri 8:00 am - 5:00 pm)   |   | <b>585-1969</b> |
| <b>The Healing Place</b><br>1020 West Market Street                                   | (Call for days and times)                         | <b>583-0369</b> |

## **MENTAL HEALTH SERVICES**

|   |                 |
|---|-----------------|
| <b>Interlink Counseling Service</b><br><b>Daughters of Zion</b> (female veterans)<br>8311 Preston Highway | <b>964-7147</b> |
| <b>Family and Children Counseling Center</b><br>(Mon - Fri 8:30 am - 8:30 pm)                             | <b>893-3900</b> |
| <b>Seven Counties Services (non-residents)</b><br>101 West Muhammad Ali Boulevard                         | <b>589-1100</b> |
| <b>Al-Anon and Alateen</b><br>4400 Bishop Lane, #104 (Mon - Fri 10:00 am - 2:00 pm)                       | <b>458-1234</b> |
| <b>Alcoholics Anonymous</b><br>332 West Broadway, Room 620 (Mon - Fri 8:00 am - 1:00 pm & 2:00 - 4:00 pm) | <b>582-1849</b> |
| <b>Jefferson Alcohol Drug Abuse Center (JADAC)</b><br>600 South Preston Street                            | <b>583-3951</b> |
| <b>Narcotics Anonymous</b><br>24 Hour Helpline  | <b>499-4423</b> |
| <b>The Healing Place for Men</b><br>1020 West Market Street   | <b>583-0369</b> |
| <b>The Healing Place for Women</b><br>1607 West Broadway  | <b>568-6680</b> |

## **SEXUALLY TRANSMITTED DIEASES & HIV SERVICES**

|   |                                    |
|---|------------------------------------|
| <b>AIDS Service Coalition &amp; Louisville AIDS Resource Center</b><br><b>Deaf services/TDD line</b><br>810 Barret Avenue (Mon – Fri 9:00 am - 5:00 pm) | <b>574-5490</b><br><b>574-5775</b> |
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## **HELP WITH CHILDREN**

|   |                 |
|---|-----------------|
| <b>Office of Homeless Migrant Education</b> (pre-school & school)<br>911 South Floyd Street, Room 211 Dawson Orman Education Center | <b>485-3650</b> |
| <b>Jefferson County Public Schools</b><br><b>CHILDCARE</b>  | <b>485-3001</b> |
| <b>Community Coordinated Child Care (4C's)</b><br>908 West Broadway (Call for appointment)  | <b>595-4323</b> |
| <b>Wayside Christian Mission</b><br>822 East Market Street  | <b>584-3711</b> |

## **JOBS AND EDUCATION**

**Career Resources** 574-4100  
2900 West Broadway, Suite 100

**Family and Community Support for Women and Families** 581-7237  
927 South 2<sup>nd</sup> Street

**The Nia Center** 775-2556  
2900 West Broadway

**College Access Center** 584-0475  
200 West Broadway, 7<sup>th</sup> Floor

**Department for Employment Services** 595-4762  
600 West Cedar Street

**Goodwill Industries Temporary Services** 581-0058  
4200 Bishop Lane (Mon – Thurs 9:00 am – 1:00 pm)

**Jefferson County Public Schools Adult Education (GED)** 485-7400

**Kentucky Vocational Rehabilitation** 595-4173  
(Call for referral Mon – Fri 8:00 am - 4:30 pm)

**Louisville Urban League** 561-6830  
1535 West Broadway

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## **FINDING OTHER HELP**

**Emergency** 911

**Kentucky Refugee Ministries** 479-9180  
Mon – Fri 8:30 am to 5:00 pm

**Lost Sheep Ministries** 594-0451

**Crisis and Information Center** 589-4313  
**Deaf Relay TDD line** 589-4259

**Adult Protective Services** 595-4803  
908 West Broadway, 11<sup>th</sup> floor

**Abuse Hotline** 1-888-752-6200

**American Red Cross (We Speak Your Language)** 589-4450 ext. 445  
510 East Chestnut Street

**Bus Service (TARC)** 585-1234

|  |   |
|--|---|
| <b>Hearing Impaired</b><br>1000 West Broadway  | <b>587-8255</b>   |
| <b>Child Abuse Hotline</b>   | <b>595-4550</b>   |
| <b>Child Support Division</b><br>315 West Muhammad Ali Boulevard   | <b>574-8300</b>   |
| <b>Crimes against Children</b>   | <b>574-2465</b>   |
| <b>Deaf Relay Service (Free for anyone without a machine)</b>  | <b>1-888-648-6057</b>   |
| <b>Department for Human Services Information and Referral</b><br>810 Barret Avenue (phone answered 8:00 am - 4:30 pm only) | <b>311</b>  |
| <b>River City Love Squad</b>   | <b>533-7257</b>   |
| <b>Center for Women and Families Crisis Hotline</b><br><b>Southern Indiana Campus</b><br><b>National Hotline</b>           | <b>581-7222</b><br><b>1-877-803-7577</b><br><b>1-800-799-7233</b> |
| <b>Food Stamps</b><br>(Mon - Fri 7:00 am - 6:00 pm)  | <b>595-3636</b>   |
| <b>Medical Card</b>  | <b>595-4238</b>   |
| <b>Passport Health Plan</b> (for children)   | <b>1-800-578-0603</b>   |
| <b>Metro Human Needs Alliance</b><br>1113 South 4 <sup>th</sup> Street   | <b>585-3556</b>   |
| <b>Office of Veterans Affairs</b><br>545 South 3 <sup>rd</sup> Street  | <b>582-5849</b>   |
| <b>Prodigal Ministries</b><br>1410 Dixie Highway   | <b>776-7347</b>   |
| <b>Rape Crisis Program</b> (24 hour hotline)<br>226 West Breckinridge Street   | <b>581-7273</b>   |
| <b>Social Security Office</b><br>601 West Broadway   | <b>582-6690</b>   |
| <b>TANF</b><br>908 West Broadway   | <b>595-4238</b>   |
| <b>Traveler's Aid</b><br>1200 South 3 <sup>rd</sup> Street   | <b>636-9010</b>   |

## **FINDING LEGAL HELP**

### **Legal Aid Society**

416 West Muhammad Ali Boulevard

**584-1254**

### **ACLU**

425 West Muhammad Ali Boulevard

**581-1181**

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## **REPORTING ADULT AND CHILD ABUSE**

By law, any person having reasonable cause to suspect that any adult or child is suffering abuse, neglect, or exploitation, must report it to:

### **Adult Protective Services**

**595-4550**

### **Child Protective Services**

**595-4550**

The caller does not have to reveal his/her name.

## **OBTAINING PROTECTIVE ORDERS**

For problems involving family violence, you may be able to get an emergency protective order. This “no contact” order requires a person (not to do something) for a specific period of time. You may need both an emergency protective order and a criminal complaint. Emergency Protective Orders may be obtained by going to:

**The Family Court Clerk  
Judicial Center  
701 West Jefferson Street, 1<sup>st</sup> floor  
8:30 am - 3:30 pm**

At any other time, you may go to the Warrant Desk on the first floor of the Hall of Justice. It is open 24 hours a day, weekends, and holidays. For more information, call the Emergency Protective Order Office at **595-4697**.

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## **GETTING IDENTIFICATION**

### **Birth Certificate**

For a copy of your birth certificate, write to the Bureau of Vital Statistics in the state and county where you were born. There is usually a fee for this service. To find the address and phone number of the Bureau in your birth state and county, look in your local library for the telephone directory of the city and state where you were born. For the phone number, dial 1+ the area code of your Birth County, + 585-1212 and ask for the Bureau of Vital Statistics. If you were born in Kentucky, you may phone the **Kentucky Bureau of Vital Statistics, Frankfort, KY, 1-502-564-4212**.

### **Social Security Card**

To obtain your Social Security card, phone Social Security Administration General Information, **1-800-772-1213**, or go to the Social Security main office at **601 West Broadway, 582-6690**. You will need a copy of your birth certificate or baptismal record. A non-US citizen needs their birth certificate and a legal paper such as a passport or visa.

## Identification Card

You can apply for an identification card at any of the driver's license offices. It will last four years. You must:

- Be 12 years of age or older;
- Present your official social security card;
- Have two items of identification, one of which must list your full name and date of birth, and a second supporting document such as:

*Birth certificate, school record stating date of birth, baptismal certificate, family bible record, passport, vehicle registration certificate, court order which includes legal name, voter registration card, marriage license or certificate, driver's license, or military ID.*

- *Pay a fee.*

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## PROBLEM SOLVING PROCEDURE

1. If you have a complaint or a concern about an agency or a staff member of any agency, go through that agency's grievance procedure to deal with the concern.
2. If you aren't satisfied with the agency's response, then call **The Coalition for the Homeless** at 589-0190 to express the complaint or concern.
3. **The Coalition** will work with both the agency and you to try and resolve the concern.

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This information provided by:

### COALITION FOR THE HOMELESS

**1115 South 4<sup>th</sup> Street, 3<sup>rd</sup> floor  
Louisville, KY 40203**

Tel. 502.589.0190

Fax 502.589.4187

Email: [admin@louhomeless.org](mailto:admin@louhomeless.org)

Website: [www.louhomeless.org](http://www.louhomeless.org)

