

2008 LOUISVILLE STREET TIPS



A resource for Singles, Families or Teens

INTRODUCTION

The Louisville Street Tips booklet is produced and published by The Coalition for the Homeless. It is intended to be a quick reference guide for those in immediate need of shelter or services. In addition, we hope that service providers will find this guide useful in providing referrals to our homeless population and others in need.

KEY TO SERVICES

(F) = Family
(S) = Single
(T) = Teen
(C) = Children

EMERGENCY NIGHT SHELTERS

(S) (F) Center for Women and Families **581-7200**
927 South 2nd Street (Domestic violence female victims only; call first for information)

(S) The Healing Place
1020 West Market Street (Men) **583-0369**
1607 West Broadway (Women) **568-6680**

(F) (S) Salvation Army **625-1170**
831 South Brook Street (check-in: 5:00 pm women 6:00 pm men)

(F) Volunteers of America **636-0816**
1321 South Preston Street

(F) (S) Wayside Christian Mission **584-3711**
812 East Market Street (check-in: 4:30-5:30 pm)

Wayside Men's Pavilion **584-3711**
432 East Jefferson Street

(T) YMCA Safe Place Services **635-5233**
2400 Crittenden Drive

(S) St. Vincent de Paul Ozanam Inn (Men) **584-2480 ext. 224**
1034 South Jackson Street (Check-in 3:00 – 3:30 pm)

EMERGENCY DAY SHELTERS

(S) Jefferson Street Baptist Center **584-6543**
733 East Jefferson Street (Mon -Thurs 7:00 am - 3:00pm Fri - Sun 7:00 am - Noon)

(S) St. John Center (Men) **568-6758**
700 East Muhammad Ali Boulevard
(Daily 7:00 am-3:00 pm except Wed close 2:00 pm)

(F) (S) Wayside Christian Mission **584-3711**
432 East Jefferson Street (Men) 7:30 am - 4:00pm
812 East Market Street (Women) 8:00 am - 5:00 pm

NIGHT AND DAY SHELTERS FOR TEENS (13-17 YEARS OLD)

(T) YMCA Safe Place Services **635-5233**
2400 Crittenden Drive

EMERGENCY CHILDREN'S SHELTERS

(C) Home of the Innocents **596-1000**
1100 East Market Street

OPERATION WHITE FLAG

The Coalition for the Homeless coordinates a program to ensure that homeless people can find shelter during severe weather emergencies. **It goes into effect when:**

1. The temperature or the wind chill is at 35 degrees or lower, OR the temperature or heat index is 95 degrees or higher, OR an ozone alert has been called.
2. A white flag will fly outside each participating agency to show that Operation White is in effect. As long as one of the weather conditions listed in #1 above continues, you may remain inside at any of the participating agencies. It does not mean a bed will be available.
3. If you are not eligible for services at a particular shelter, the staff may not let you in. If not, they should attempt to find you another place to stay.
4. If a shelter is full and transportation is needed, Wayside Christian Mission will provide a ride to another White Flag Shelter.

THE FOLLOWING SHELTERS PARTICIPATE IN OPERATION WHITE FLAG:

(S) St. Vincent DePaul (Men) **584-2480**
1034 South Jackson Street

(F) (S) Salvation Army 831 South Brook Street	(Men, Women, Families)	625-1170
(S) The Healing Place 1020 West Market Street	(Men)	583-0369
1607 West Broadway	(Women)	568-6680
(S) Volunteers of America	(Men)	636-0742
(F) (S) Wayside Christian Mission 812 East Market Street	(Women, Families)	584-3711
432 East Jefferson Street	(Men)	

To find out when Operation White Flag is in effect, call one of the shelters listed above or call the Crisis and Information Line 589-4313.

MEALS

Breakfast or Early Lunch

Jefferson Street Baptist Center 733 East Jefferson Street	(Mon-Thurs 7:00 am-2:30 pm) (Fri-Sun 7:00 am - Noon coffee and doughnut)	584-6543
Lord's Kitchen 2732 South 5 th Street	(Mon-Sat 11:30 am – 12:30pm)	634-1665
Salvation Army Center of Hope 831 Brook Street	(7:00 - 8:00 am)	625-1170
St. Augustine Church 1310 West Broadway	(Sandwiches; Mon-Wed, Fri 10:30 am-Noon)	584-4602
St. Vincent de Paul Open Hand Kitchen 1026 South Jackson Street	(Mon - Fri 7:00 am residents only)	584-2480
Wayside Christian Mission 432 East Jefferson	6:30 -7:15 am Men 7:30 - 8:00 am Women & families 8:00 - 8:30 am Community	584-2480

LUNCH

Cathedral of the Assumption 433 South 5 th Street	(12:15 - 1:00 pm)	582-2971
Fourth Avenue United Methodist Church 318 West St. Catherine Street	(Mon Tues Thurs Fri sack lunch 12:00 - 1:00 pm)	585-2176

Lampton Baptist Church 850 South 4 th Street	Wed 11:00 am – 1:00 pm	541-7020
Franciscan Shelter House 748 South Preston Street	(Mon - Fri 10:30 am - 12:30 pm)	589-0140
The Healing Place for Women 1607 West Broadway	(Sat & Sun 11:45 am - 12:15 pm)	568-6680
The Healing Place for Men 1020 West Market Street	(Mon - Fri 11:45 am - 12:30 pm)	583-0369
Jefferson Street Baptist Community @ Liberty 800 East Jefferson Street	(Sun 12:15 - 1:00 pm)	585-3787
Lord's Kitchen 2732 South 5 th Street	(Mon - Sun 11:30 am - 12:30 pm)	634-1665
Wayside Christian Mission 432 East Jefferson Street	12:30 – 1:30 pm Men & Community 12:00-12:30 pm Women & families	584-3711
St. Vincent de Paul Open Hand Kitchen 1026 South Jackson Street	(Mon - Fri Noon -12:30 pm)	584-2480
T) YMCA Safe Place Services 2400 Crittenden Drive	(Mon – Sat 11:00 am – 12:00pm)	635-5233

DINNER

Lord's Kitchen 2732 South 5 th Street	(Tues - Thurs 5:00 - 6:00 pm)	634-1665
St. Vincent de Paul Open Hand Kitchen 1026 South Jackson Street	(Mon - Fri 5:00 - 5:30 pm)	584-2480
Salvation Army Center of Hope 831 Brook Street	(5:00 - 6:00 pm)	625-1170
The Healing Place for Women 1607 West Broadway	(Sat & Sun 4:30 - 5:00 pm)	568-6680
The Healing Place for Men 1020 West Market Street	(restricted to men who sleep overnight)	583-0369
Wayside Christian Mission 432 East Jefferson Street	6:00 – 6:30 pm Men & Community 5:00-5:30 p.m. Women & Families	584-3711

(T) Dare to Care Food Bank Kid's Café **587-7405**
930 West Chestnut Street (Mon – Fri 4:00 – 5:00 pm)

GROCERIES

Dare to Care Food Bank **966-3821**

Kentucky Harvest **894-9999**

Sister Visitor Center **776-0155**
2235 West Market Street (*Helps west of 9th and north of Broadway Streets*)

COMMODITY SUPPLEMENTAL

Food Program **595-3031**
1616 Rowan Street
(*For those age 60 or over, children 0-6 years, pregnant, postpartum and breast-feeding women not on WIC. Call for income guidelines.*)

Louisville Health Department WIC **574-6676**
(*For pregnant, postpartum, and breast-feeding women and children 0-5 years*) Call for site nearest you for an appointment.)

CLOTHING

Bethlehem Baptist Church **964-4384**
5708 Preston Highway (Tue & Wed 9:30 am -12:30 pm)
Tues - Wed 12:00 – 4:00 pm for 40213, 40219, 40229 zips

Clothe-A-Child, Inc. **772-1225**
2124 West Muhammad Ali Boulevard (10:30 am – 1:30 pm) appointments only

Lampton Baptist Church (Wed 11:00am – 1:00 pm) **541-7020**

Golden Arrow **589-3537**
626 South Shelby Street (Mon - Fri 9:00 am - 11:45 am)
(*Children's and maternity clothes; diapers and baby food. Proof of children required*)

Jefferson County Public Schools **485-7062**
319 South 15th Street (Tue & Thurs 9:30 - 11:30 am by appointment)

J-town students **485-3535**

Schuhmann Center **589-6696**
730 East Gray Street (Mon - Fri 9:00-11:45 am ID required)

The Healing Place for Men **583-0369**
1020 West Market Street (Mon – Fri 12:00-1:00 pm)

The Healing Place for Women **568-6680**
1607 West Broadway (Mon - Fri 4:00-4:30 pm) Appointments made Thursday

Walnut Street Baptist Church **589-3454**
1111 South 3rd Street (Mon & Thurs 12:30-3:30 pm; sign in before 3:00 p.m.)

Wayside Christian Mission **584-3711**
432 East Jefferson Street (8:00 am - 4:30 pm)

HEALTHCARE

Emergency Room/University Hospital **562-3000**

University C & Y Health Clinic **852-5321**
555 South Floyd Street (must have medical card)

University Child Health Services **629-8990**
230 East Broadway (Mon & Tues 7:00 am -7:30 pm Wed – Fri 7:30 am 4:30pm)

Phoenix Health Center (*formerly St. John's Clinic*) **568-6972**
712 East Muhammad Ali Boulevard (Mon – Fri 7:30 am-4:00 pm)
(Tues 4:30 – 8:30 pm)

Kosair Children's Hospital **629-6000**
231 East Chestnut Street

Park DuValle Community Health Center **584-2992**
1015 West Chestnut (10:00 am -5:00 pm)

Family Health East Broadway Center **583-1981**
914 East Broadway
(Mon - Wed 1:45 - 9:00 pm; Fri. 8:00 am - 4:30 pm)

Park DuValle Community Health Center **774-4401**
3015 Wilson Avenue (Mon - Fri. 8:00 am - 5:00 pm Sat Noon - 4:00 pm)

The Healing Place for Men **583-0369**
1020 West Market Street (Physicians Clinic Tues & Thurs 5:30-6:30 pm)

VETERANS SERVICES

St. John Center (*HCHV Veterans Program*) **581-1171**
700 East Muhammad Ali Boulevard (Mon - Fri assessment & referral)

Veterans Administration (VA) **895-3401**
700 Zorn Avenue

Veterans Center 1347 South 3 rd Street	(Outreach) (Mon - Fri 9:00 am - 5:00 pm)	634-1916
Interlink Counseling 8311 Preston Highway	(Veterans only) (Mon – Fri 9:00 am - 5:00 pm)	964-7147
Interlink Counseling Services Daughters of Zion 8311 Preston Highway	(Female Veterans) (Mon – Fri 9:00 am – 5:00 pm)	964-7147

DENTAL SERVICES

Phoenix Health Center <i>(formerly St. John's Clinic)</i> 712 East Muhammad Ali Boulevard (Walk-in Tues Wed Thurs & Fri for homeless men, women and children; Appointments only Mon & Fri)	568-6972
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FAMILY HEALTH SERVICES

Iroquois Family Health Center 4100 Taylor Boulevard (Mon Wed Thurs & Fri 8:00 am - 4:30 pm Tues 8:00 am - 3:30 pm)	366-4747
Portland Family Health 2215 Portland Avenue (Mon & Thurs 8:00 am - 9:00 pm Fri. 8:00 am - 4:30 pm Sat 10:30 am - 2:30 pm)	774-8631
Family Health East Broadway Center 914 East Broadway (Mon - Wed 1:45 - 9:00 p m Fri 8:00 am - 4:30 pm Sat 10:00 am - 2:00 pm)	583-1981
Family Health Dixie Center 7219 Dixie Highway	937-7277 (Appointment only 8:00 am - 4:30 pm)

TUBERCULOSIS TESTING (TB)

Louisville Metro Health Department 400 East Gray Street	(Appointment only Mon Tue Wed & Fri Noon-3:30 pm)	574-6617
Phoenix Health Center <i>(formerly St. John's Clinic)</i> 712 East Muhammad	(Mon Tues Wed & Fri 8:00 am - 3:00 pm)	568-6972
Homeless Outreach (Call for nearest location Mon - Fri 8:00 am - 5:00 pm)		585-1969
The Healing Place 1020 West Market Street	(Call for days and times)	583-0369

MENTAL HEALTH SERVICES

Interlink Counseling Service Daughters of Zion (female veterans) 8311 Preston Highway	964-7147
Family and Children Counseling Center (Mon - Fri 8:30 am - 8:30 pm)	893-3900
Seven Counties Services (non-residents) 101 West Muhammad Ali Boulevard	589-1100
Al-Anon and Alateen 4400 Bishop Lane, #104 (Mon - Fri 10:00 am - 2:00 pm)	458-1234
Alcoholics Anonymous 332 West Broadway, Room 620 (Mon - Fri 8:00 am - 1:00 pm & 2:00 - 4:00 pm)	582-1849
Jefferson Alcohol Drug Abuse Center (JADAC) 600 South Preston Street	583-3951
Narcotics Anonymous 24 Hour Helpline	499-4423
The Healing Place for Men 1020 West Market Street	583-0369
The Healing Place for Women 1607 West Broadway	568-6680

SEXUALLY TRANSMITTED DIEASES & HIV SERVICES

AIDS Service Coalition & Louisville AIDS Resource Center Deaf services/TDD line 810 Barret Avenue (Mon – Fri 9:00 am - 5:00 pm)	574-5490 574-5775
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HELP WITH CHILDREN

Office of Homeless Migrant Education (pre-school & school) 911 South Floyd Street, Room 211 Dawson Orman Education Center	485-3650
Jefferson County Public Schools CHILDCARE	485-3001
Community Coordinated Child Care (4C's) 908 West Broadway (Call for appointment)	595-4323
Wayside Christian Mission 822 East Market Street	584-3711

JOBS AND EDUCATION

Career Resources 574-4100
2900 West Broadway, Suite 100

Family and Community Support for Women and Families 581-7237
927 South 2nd Street

The Nia Center 775-2556
2900 West Broadway

College Access Center 584-0475
200 West Broadway, 7th Floor

Department for Employment Services 595-4762
600 West Cedar Street

Goodwill Industries Temporary Services 581-0058
4200 Bishop Lane (Mon – Thurs 9:00 am – 1:00 pm)

Jefferson County Public Schools Adult Education (GED) 485-7400

Kentucky Vocational Rehabilitation 595-4173
(Call for referral Mon – Fri 8:00 am - 4:30 pm)

Louisville Urban League 561-6830
1535 West Broadway

FINDING OTHER HELP

Emergency 911

Kentucky Refugee Ministries 479-9180
Mon – Fri 8:30 am to 5:00 pm

Lost Sheep Ministries 594-0451

Crisis and Information Center 589-4313
Deaf Relay TDD line 589-4259

Adult Protective Services 595-4803
908 West Broadway, 11th floor

Abuse Hotline 1-888-752-6200

American Red Cross (We Speak Your Language) 589-4450 ext. 445
510 East Chestnut Street

Bus Service (TARC) 585-1234

Hearing Impaired 1000 West Broadway	587-8255
Child Abuse Hotline	595-4550
Child Support Division 315 West Muhammad Ali Boulevard	574-8300
Crimes against Children	574-2465
Deaf Relay Service (Free for anyone without a machine)	1-888-648-6057
Department for Human Services Information and Referral 810 Barret Avenue (phone answered 8:00 am - 4:30 pm only)	311
River City Love Squad	533-7257
Center for Women and Families Crisis Hotline Southern Indiana Campus National Hotline	581-7222 1-877-803-7577 1-800-799-7233
Food Stamps (Mon - Fri 7:00 am - 6:00 pm)	595-3636
Medical Card	595-4238
Passport Health Plan (for children)	1-800-578-0603
Metro Human Needs Alliance 1113 South 4 th Street	585-3556
Office of Veterans Affairs 545 South 3 rd Street	582-5849
Prodigal Ministries 1410 Dixie Highway	776-7347
Rape Crisis Program (24 hour hotline) 226 West Breckinridge Street	581-7273
Social Security Office 601 West Broadway	582-6690
TANF 908 West Broadway	595-4238
Traveler's Aid 1200 South 3 rd Street	636-9010

FINDING LEGAL HELP

Legal Aid Society

416 West Muhammad Ali Boulevard

584-1254

ACLU

425 West Muhammad Ali Boulevard

581-1181

REPORTING ADULT AND CHILD ABUSE

By law, any person having reasonable cause to suspect that any adult or child is suffering abuse, neglect, or exploitation, must report it to:

Adult Protective Services

595-4550

Child Protective Services

595-4550

The caller does not have to reveal his/her name.

OBTAINING PROTECTIVE ORDERS

For problems involving family violence, you may be able to get an emergency protective order. This “no contact” order requires a person (not to do something) for a specific period of time. You may need both an emergency protective order and a criminal complaint. Emergency Protective Orders may be obtained by going to:

**The Family Court Clerk
Judicial Center
701 West Jefferson Street, 1st floor
8:30 am - 3:30 pm**

At any other time, you may go to the Warrant Desk on the first floor of the Hall of Justice. It is open 24 hours a day, weekends, and holidays. For more information, call the Emergency Protective Order Office at **595-4697**.

GETTING IDENTIFICATION

Birth Certificate

For a copy of your birth certificate, write to the Bureau of Vital Statistics in the state and county where you were born. There is usually a fee for this service. To find the address and phone number of the Bureau in your birth state and county, look in your local library for the telephone directory of the city and state where you were born. For the phone number, dial 1+ the area code of your Birth County, + 585-1212 and ask for the Bureau of Vital Statistics. If you were born in Kentucky, you may phone the **Kentucky Bureau of Vital Statistics, Frankfort, KY, 1-502-564-4212**.

Social Security Card

To obtain your Social Security card, phone Social Security Administration General Information, **1-800-772-1213**, or go to the Social Security main office at **601 West Broadway, 582-6690**. You will need a copy of your birth certificate or baptismal record. A non-US citizen needs their birth certificate and a legal paper such as a passport or visa.

Identification Card

You can apply for an identification card at any of the driver's license offices. It will last four years. You must:

- Be 12 years of age or older;
- Present your official social security card;
- Have two items of identification, one of which must list your full name and date of birth, and a second supporting document such as:

Birth certificate, school record stating date of birth, baptismal certificate, family bible record, passport, vehicle registration certificate, court order which includes legal name, voter registration card, marriage license or certificate, driver's license, or military ID.

- *Pay a fee.*

PROBLEM SOLVING PROCEDURE

1. If you have a complaint or a concern about an agency or a staff member of any agency, go through that agency's grievance procedure to deal with the concern.
2. If you aren't satisfied with the agency's response, then call **The Coalition for the Homeless** at 589-0190 to express the complaint or concern.
3. **The Coalition** will work with both the agency and you to try and resolve the concern.

This information provided by:

COALITION FOR THE HOMELESS

**1115 South 4th Street, 3rd floor
Louisville, KY 40203**

Tel. 502.589.0190
Fax 502.589.4187

Email: admin@louhomeless.org
Website: www.louhomeless.org

